



## Elevate America- NC

### Overview

The Microsoft Elevate America initiative is open to all students and individuals – new to technology or current IT professionals – and was designed by Microsoft Corporation to provide 1 million vouchers for Microsoft e-learning courses and select Microsoft Certification exams at no cost to you. In North Carolina the vouchers are distributed by the North Carolina Community Colleges, JobLink Career Centers, and Employment Security Commission offices.

### Vouchers

There are three types of vouchers:

- (1) Intermediate Level Training, distributed by JobLink Career Centers and Employment Security Commission Offices
- (2) Advanced IT Level Training, distributed by community colleges
- (3) Business Certification Exams, distributed by community colleges

A voucher is a product access code you use to access an e-learning course through the Microsoft website, or to complete a certification exam. You must activate your voucher(s) at [www.microsoft.com/ElevateAmerica](http://www.microsoft.com/ElevateAmerica) (via “Redeem a Voucher”) by February 24, 2010. Once activated, you will have up to one year to access web-based training in one or more of the Microsoft products available for training. However, certification exams must be completed by February 24, 2010. Certiport Testing Centers in North Carolina are listed at [www.certiport.com/Portal/Pages/LocatorView.aspx](http://www.certiport.com/Portal/Pages/LocatorView.aspx).

***It must be noted that although the voucher allows the recipient to take the certification exam at no cost, the recipient may be required to pay a proctoring fee.***

### Intermediate Level Training/Business Certification Exams

- MS 2003: Windows XP, Word, Excel, PowerPoint, and Outlook – to obtain these vouchers see (1) above
- MOS Certification: become a Microsoft Office Specialist by completing all five MOS exams within 90-days of program launch – to obtain these vouchers see (3) above

- MS 2007: Windows Vista, Word, Excel, PowerPoint, Access, and Outlook – to obtain these vouchers see (1) above
- MCAS Certification: become a Microsoft Certified Application Specialist by completing all five MCAS exams within 90-days of program launch – to obtain these vouchers see (3) above

### **Advanced IT Training (not for certification)**

- Windows Vista, Windows Server, Microsoft SQL Server, Microsoft Exchange Server, Microsoft.NET Framework, Microsoft Visual Studio, Computer Hardware Fundamentals, Networking Fundamentals, XML Fundamentals, Visual Basic or C# Programming, Programming Fundamentals, Database Fundamentals, Computer Desktop Fundamentals, Fundamentals of Windows Server 2008 Active Directory, Fundamentals of Windows Server 2008 Network Infrastructure and Application Platform, Server+, and Security+ – to obtain these vouchers see (2) above

### **Voucher Distribution Process**

- (1) For an Intermediate Training voucher, visit <https://secure.ncjoblinkmis.com/>, and click on the links to the left marked Elevate America- NC; or contact your local JobLink Career Center or Employment Security Commission office
- (2) For a Business Certification Exam voucher or an Advanced Training voucher, click on the link below to find the participating community college nearest you

[http://www.nccommunitycolleges.edu/Business\\_and\\_Industry/Elevate%20America%20\(Participating%20Colleges\).pdf](http://www.nccommunitycolleges.edu/Business_and_Industry/Elevate%20America%20(Participating%20Colleges).pdf)

(3) A voucher is activated via Microsoft's website at [www.microsoft.com/elevateamerica](http://www.microsoft.com/elevateamerica) (click Redeem a Voucher)

(4) To complete a certification exam, locate a Certiport Center near you by referencing the chart below:

Center Name	Certiport ID	Contact Name	Phone Number	Email Address
Asheville Buncombe Tech CC	90015229	Ellen Ryan	1 (828) 254-1921 #5833	<a href="mailto:cassie.rochholz@act.org">cassie.rochholz@act.org</a>
Beaufort County Community College	84005334	David Crosby	1 (252) 940-6210	<a href="mailto:davidc@email.beaufort.cc.nc.us">davidc@email.beaufort.cc.nc.us</a>
Blue Ridge Community College	90002383	Celeste Oprean	1 (828) 694-1773	<a href="mailto:celesteo@blueridge.edu">celesteo@blueridge.edu</a>
Brunswick Community College	90004281	Gina Robinson	1 (910) 755-7343	<a href="mailto:robinsong@brunswick.cc.nc.us">robinsong@brunswick.cc.nc.us</a>
Caldwell Career Center	90005123	Kim Poole	1 (828) 726-2200	<a href="mailto:kpoole@cccti.edu">kpoole@cccti.edu</a>
Cape Fear Community College	84001095	Gwen Armstrong	1 (910) 362-7163	<a href="mailto:garmstrong@cfcc.edu">garmstrong@cfcc.edu</a>
Carteret Community College	90020556	Thomas Edwards	1 (252) 222-6277	<a href="mailto:tde@carteret.edu">tde@carteret.edu</a>
Catawba Valley Community College	84001066	Tracy Connor	1 (828) 327-7000 #4463	<a href="mailto:tconnor@cvcc.cc.nc.us">tconnor@cvcc.cc.nc.us</a>
Central Carolina Community College	84002493	Dawn Harris	1 (919) 718-7361	<a href="mailto:dmharris@cccc.edu">dmharris@cccc.edu</a>
Cleveland Community College	90005275	Pam Collins	1 (704) 484-4098	<a href="mailto:collins@cleveland.cc.nc.us">collins@cleveland.cc.nc.us</a>
Coastal Carolina Community College	90002595	Tonya Johns	1 (910) 938-6230	<a href="mailto:johnst@coastalcarolina.edu">johnst@coastalcarolina.edu</a>
College of The Albemarle Small Business Center	90002533	Ginger O'Neal	1 (252) 335-0821 #2370	<a href="mailto:goneal@albemarle.edu">goneal@albemarle.edu</a>
Craven Community College		Selva Staub	1 (252) 638-5467	<a href="mailto:staubs@cravencc.edu">staubs@cravencc.edu</a>
Davidson County Community College	90003856	Matt Huntanar	1 (336) 249-8186 #6300	<a href="mailto:mghuntan@davidsonccc.edu">mghuntan@davidsonccc.edu</a>
Edgecombe Community College		Wes Hill	1 (252) 823-5166 #171	<a href="mailto:hillw@edgecombe.edu">hillw@edgecombe.edu</a>
Fayetteville Technical Community College	84000784	Tad Watson	1 (910) 678-7364	<a href="mailto:watsont@faytechcc.edu">watsont@faytechcc.edu</a>
Gaston College		Betsy Jones	1 (704) 922-6262	<a href="mailto:Jones.Betsy@gaston.edu">Jones.Betsy@gaston.edu</a>
Guilford Technical Community College	90022654	Philip Valalides	1 (336) 334-4822 #4248	<a href="mailto:psvalalides@gtcc.edu">psvalalides@gtcc.edu</a>
Halifax Community College	84005749	Erica Holmes	1 (252) 536-7289	<a href="mailto:holmese@halifaxcc.edu">holmese@halifaxcc.edu</a>
Haywood Community College (LaserGrade)	84005285	Debbie Carpenter	1 (828) 627-4502	<a href="mailto:dcarpenter@haywood.edu">dcarpenter@haywood.edu</a>
James Sprunt Community College	90000837	Nicole Thompson	1 (910) 296-1563	<a href="mailto:nthompson@jscc.cc.nc.us">nthompson@jscc.cc.nc.us</a>
Lenoir Community College	84005443	Linda Whittington	1 (252) 5276223 #602	<a href="mailto:lwhittington@lenoircc.edu">lwhittington@lenoircc.edu</a>
McDowell Technical Community College	90006495	Joy Prezestwor	1 (828) 652-0658	<a href="mailto:joyp@mail.mcdowell.cc.nc.us">joyp@mail.mcdowell.cc.nc.us</a>

Center Name	Certiport ID	Contact Name	Phone Number	Email Address
Piedmont Community College Testing Center	90004638	Gloria Bennett	1 (336) 599-1181 #276	<a href="mailto:bennetg@piedmontcc.edu">bennetg@piedmontcc.edu</a>
Pitt Community College	90012583	Nanette Stillwell	1 (252) 493-7355	<a href="mailto:nstillwell@email.pittcc.edu">nstillwell@email.pittcc.edu</a>
Randolph Community College	90000065	Tina Dixon	1 (336) 633-0260	<a href="mailto:tsdixon@randolph.edu">tsdixon@randolph.edu</a>
Sandhills Community College	90001606	Laura Bartlett	1 (910) 695-3925	<a href="mailto:bartlett@sandhills.edu">bartlett@sandhills.edu</a>
Southeastern Community College	90009350	Glenda Cable	1 (910) 642-7141 #216	<a href="mailto:gcable@scnc.edu">gcable@scnc.edu</a>
Southwestern Community College Testing Center	90000623	Carolyn Porter	1 (828) 586-4091 #232	<a href="mailto:cporter@southwesterncc.edu">cporter@southwesterncc.edu</a>
Stanly Community College	84000988	Rita Chrane	1 (704) 982-0121	<a href="mailto:chranerc@stanly.edu">chranerc@stanly.edu</a>
Surry Community College	90005568	Darrin Billings	1 (336) 386-3334	<a href="mailto:billingsd@surry.edu">billingsd@surry.edu</a>
Tri-County Community College	84002216	Marjorie Tucker	1 (828) 837-6810 #4277	<a href="mailto:mtucker@tccc.cc.nc.us">mtucker@tccc.cc.nc.us</a>
Wayne Community College	90017508	Lana Mason	1 (919) 735-5151 #346	<a href="mailto:lanam@waynecc.edu">lanam@waynecc.edu</a>