



**NORTH CAROLINA COMMUNITY COLLEGE SYSTEM**  
*H. Martin Lancaster, President*

July 19, 2000

**MEMORANDUM**

**TO:** Community College Business Officers  
System Administrators

**FROM:** Robert R. Blackmun  
Associate Vice President for Information Resources & Technology

**SUBJECT:** Use of Third-Party Software

Several third-party software site-licenses are a part of the ACS/Datatel award for the Information Systems for the Future contract. The software packages include document imaging from **BlueBird**, bookstore POS from **Riverview**, an internet portal from **Time Cruiser**, and interactive voice response from **EPOS**. Over the course of the project all of these products will be fully integrated with the Datatel Colleague administrative software, first as templates with the colleges participating in Phase 1, then in general rollout to the rest of the System. The plan is to define the how these products will integrate during the Phase 1 as a part of the process of defining the features and capabilities of the templates.

Understanding that some colleges in the System may wish to implement one or more of the above third-party packages out of phase with the project, the NCCCS can make the site licenses available on a case-by-case basis prior to the normal project rollout. That is, if an individual community college has a business need to implement one of the packages independent of the project, the site-license can be made available. However, to avoid potential delays to the planned project, any college availing itself of the site license(s) must arrange for and fund all services, hardware, and on-going support associated with implementation. The NCCCS cannot provide assistance other than providing the license procured under the contract. Site licenses should be available in a July/August timeframe.

Procedure for use of licenses:

1. The college should contact the third-party provider(s) directly (contact list below) to discuss the features and benefits of the software bid under the contract; the college should also notify the NCCCS Project Office (headed by John Taffe) that the vendor has been contacted so that we may track potential requests for licenses.

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MAILING ADDRESS: 5006 MAIL SERVICE CENTER ~ RALEIGH, NC 27699-5006

Street Address: 200 West Jones ~ Raleigh, NC 27603-1379 ~ 919-733-7051 ~ Fax 919-733-0680

Internet: [blackmunb@ncccs.cc.nc.us](mailto:blackmunb@ncccs.cc.nc.us) Web site: [www.ncccs.cc.nc.us](http://www.ncccs.cc.nc.us)

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2. If the college decides to move forward with the provider(s), they should determine from the provider(s) the installation and associated implementation and maintenance requirements and costs.
3. The college will independently contract for any services or hardware purchased in conjunction with an independent implementation.
4. Prior to entering a contractual relationship with a provider, the college should notify the NCCCS Project Office (John Taffe) via e-mail to authorize the site-license.
5. Integration with existing systems and support for that integration is the responsibility of the college. (Any decisions on integration with existing legacy systems should be made with the knowledge that those features may not be available in the template.)
6. When it is time to implement the Colleague template, the features and functions included in that template will be installed using the services and processes associated with the project rollout.
7. Once the Colleague template is installed, any on-going maintenance and support provided under the contract for the third-party software will take effect.

**BlueBird Contact:** Tish Guldner; [tish@bluebird.com](mailto:tish@bluebird.com); 949-770-5588

**Riverview Contact:** Mark Dreisbach; [mardr@iserv.net](mailto:mardr@iserv.net); 800-940-9004, ext. 113

**Time Cruiser:** Greg Cukor; [rgc@datatel.com](mailto:rgc@datatel.com); 703-968-4561

**EPOS:** Mark Lindsey; [lindsey@epos.com](mailto:lindsey@epos.com); 334-321-7410, ext. 7410; or  
Greg Parrish; [parrish@epos.com](mailto:parrish@epos.com); ext. 7442

c: Community College Presidents

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E-Mail