



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
H. Martin Lancaster, President

February 19, 2001

MEMORANDUM

TO: System Administrators
Network Administrators

FROM: Larry Butts
Associate Director of Systems Programming & Network Services
Administration Division

SUBJECT: Use of System Office Domain Name Service (DNS)

State Telecommunications has determined that the System Office has numerous sites using the System Office Domain Name Server to provide support for their local servers and desktops. Some of these sites are community colleges.

If you have any devices on your campus (PCs, servers, etc.) which are pointing to the System Office for DNS services (198.86.12.3), you will need to change it to an alternate service prior to March 1, 2001. At that time, we will begin blocking all service requests originating externally to the System Office. We know of one college using us for all DNS lookups from their campus and staff at the college is already reconfiguring its servers and PCs.

If you are using the System Office DNS server as a secondary server, which takes over in the event of failure of the primary DNS server, you will also need to change your configuration to another DNS server to act as a backup.

I have also learned that some of you may be using 198.86.12.4 as a secondary DNS server. That server has not been available for over a year. You will need to reconfigure any devices using it as a secondary server.

If you are a customer of state telecommunications (your router is managed by ITS/STS) and you are not providing your own DNS service, you should be using the state's DNS server at 149.168.11.11 as your primary DNS server and 149.168.138.11 as your secondary DNS server.

c: Presidents
Finance Officers

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