



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
H. Martin Lancaster, President

February 23, 2001

MEMORANDUM

TO: Business Officers
System Administrators

FROM: Robert R. Blackmun
Associate Vice President for Information Resources & Technology

SUBJECT: Use of Third-Party Software (Update to CC00-174)

Several third-party software site-licenses are a part of the ACS/Datatel award for the Community College Administrative Information System contract. The software packages include document imaging from **BlueBird**, bookstore POS from **Riverview**, an internet portal from **Time Cruiser**, and interactive voice response from **EPOS**. Over the course of the project all of these products will be fully integrated with the Datatel Colleague administrative software, first as templates with the colleges participating in Phase 1, then in general rollout to the rest of the System. The plan is to define how these products will integrate during Phase 1 as a part of the process of defining the features and capabilities of the templates.

Understanding that some colleges in the System may wish to implement one or more of the above third-party packages out of phase with the project, the NCCCS can now make the site licenses available on a case-by-case basis prior to the normal project rollout. That is, if an individual community college has a business need to implement one of the packages independent of the project, the site-license can be made available. However, to avoid potential delays to the planned project, any college availing itself of the site license(s) must arrange for and fund all services, hardware, and on-going support associated with implementation. ACS and NCCCS cannot provide assistance other than providing the license procured under the contract.

Procedure for use of licenses:

1. The college should contact the third-party provider(s) directly (contact list below) to discuss the features and benefits of the software bid under the contract; the college should also notify the NCCCS Project Office (headed by John Taffe) that the vendor has been contacted so that we may track potential requests for licenses.

MAILING ADDRESS: 5006 MAIL SERVICE CENTER ~ RALEIGH, NC 27699-5006

Street Address: 200 West Jones ~ Raleigh, NC 27603-1379 ~ 919-733-7051 ~ Fax 919-733-0680

Internet: blackmunb@ncccs.cc.nc.us Web site: www.ncccs.cc.nc.us

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2. If the college decides to move forward with the provider(s), they should determine from the provider(s) the installation and associated implementation and maintenance requirements and costs.
3. The college will independently contract for any services or hardware purchased in conjunction with an independent implementation.
4. Prior to entering a contractual relationship with a provider, the college should notify the NCCCS Project Office (John Taffe) via e-mail to authorize the site-license.
5. Integration with existing systems and support for that integration is the responsibility of the college. (Any decisions on integration with existing legacy systems should be made with the knowledge that those features may not be available in the template.)
6. When it is time to implement the Colleague template, the features and functions included in that template will be installed using the services and processes associated with the project rollout.
7. Once the Colleague template is installed, any on-going maintenance and support provided under the contract for the third-party software will take effect.

BlueBird Contact: Tish Guldner; tish@bluebird.com; 949-770-5588

Riverview Contact: Mark Dreisbach; markd@posatek.com; 800-940-9004, ext. 113
or Bill Anders, COO; billa@posatek.com

Time Cruiser: Greg Cukor; rgc@datatel.com; 703-968-4561

EPOS: Mark Lindsey; lindsey@epos.com; 334-321-7410, ext. 7410
or Greg Parrish; parrish@epos.com; ext. 7442

The ACS/Datatel contract also includes four additional third-party software products that will be integrated with the “template” that is implemented during Phase 1 and Phase 2. These products, which are described briefly below, cannot be implemented as stand-alone products under the contract.

- Safari—This is a server-based ad hoc reporting tool that is not supported on PI/Open, the database in use by the majority of community colleges.
- Forest & Trees—This is an OLAP tool that is embedded in Datatel's TopView application. The licenses are run-time-only and can only be implemented as a part of Datatel's Colleague system.
- Harbinger/EDI—Electronic data exchange would require an interface between our “legacy” IIPS system and EDI's software.
- Verisign—The primary purpose of the Verisign software is to provide an e-commerce capability, which would require an interface to the existing administrative software.

c: Community College Presidents

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