



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
H. Martin Lancaster, President

May 15, 2001

MEMORANDUM

TO: Basic Skills Directors

FROM: Randy Whitfield, Ed.D.
Director of Basic Skills

SUBJECT: HSDO Suspension

Attached is information from the Division of Motor Vehicles regarding a new error message for the drivers license screens. A change was made to the HSDO Prevention process which required a new error message. The new error message is as follows:

Message #: 6692
Message Text: Cannot issue HSDO Susp. Customer will be 18 within 10 days, Press F3 (return to D500 menu).

This change was required to stop the issuing of a HSDO suspension if the customer turns eighteen before the suspension starts. When a HSDO suspension is issued (entered) the Suspension begin day is a 10 day post date. This was a problem called in by the DMV Help Desk. The problem is the customer is turning eighteen before the suspension starts. Currently the system will end the suspension, but charge them the \$25.00 restoration fee. This should not happen.

If the school/agency attempts to issue a customer that meets the above condition, the error message "6692" will be displayed on screen (DL560M1) and instruct them to return to the menu D500 by pressing the PF3 key. This customer cannot be issued a HSDO suspension.

This change is effective immediately. If you have any questions, please call the DMV Help Desk or Judy Priode (919/715-5545).

Attachment

Cc: Presidents
Senior Continuing Education Officers

CC01-091
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