



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
H. Martin Lancaster, President

MEMORANDUM

TO: Presidents
Community College System

FROM: Ken Whichard, Associate Director of IS for Customer Service
Annette Busby, Training Specialist

DATE: January 25, 2002

SUBJECT: Advanced Skilled Knowledge Workers (SKW) Training

The basic training for Skilled Knowledge Workers was a huge success. One hundred eighty-nine people attended the training and are currently able to access state-level data and analytical tools they can use to perform information analysis.

In February we will begin offering advanced Skilled Knowledge Workers training sessions. These one-day sessions will give those who attended the basic session an opportunity to enhance their skills with more advanced functions.

Registration is on a first-come first-served basis and is open only to those who have attended the basic SKW class. To access the class schedule and the registration form, go to the following URL on the System Office web site:

http://www.ncccs.cc.nc.us/Training/DataWarehouseTraining/data_warehouse.html

If you have any questions about this training, please contact Annette Busby (919/733-7051, Ext. 279; E-mail Busbya@ncccs.cc.nc.us).

c: Data Coordinators
Planners
Researchers
System Administrators

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E-Mail