

STATE BOARD OF COMMUNITY COLLEGES

Contract for Entrinsik Informer

**Request:** The State Board is asked to approve the purchase of Informer, a data reporting solution from Entrinsik, at a cost not to exceed \$152,758. The purchase includes application licensing and maintenance costs for the System Office and a system-wide agreement covering the maintenance costs for all 58 Community Colleges.

**Rationale for Contract:** This operational project will implement Entrinsik's Informer as the reporting tool to replace Query Builder. Informer provides fast, direct access to Colleague data, real time, via a user friendly web interface that allows the user to run queries, create reports, customize existing reports, or run standardized reports.

This implementation is a change in direction from the request brought before the Board in November of 2010. While NCCCS continues to review and analyze reporting solutions to fulfill the long term strategy, Informer provides immediate reporting capabilities with lower costs and a shorter implementation time frame. As of 06/30/2011, 50 of the 58 Community Colleges have purchased Informer for many of their reporting needs. This should enable an efficient transition from Query Builder to Informer.

**Method of Procurement:** In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State IT Procurement Office.

**Contract Amount and Time Period:** The contract will encompass the period from September 1, 2011 through August 31, 2012.

System Office Costs:

Software, escrow, one year of warranty, phone support, upgrades, web training: \$31, 620

System Wide Maintenance:

Annual license and support fee for 58 colleges and System Office: \$121,138

**Fund Source and Availability:** Funding is available through FY 2011-2012 State General Fund appropriations.

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