

STUDENT DEVELOPMENT SERVICES



Director's Letter

Wanda White

Dear Colleagues,

On behalf of the North Carolina Community College System (NCCCS), we are pleased and excited to provide you with a Student Development Services Newsletter. Over the past several years the area of Student Services has grown tremendously throughout the community college system. Currently, we serve more than 900,000 students who are seeking education in North Carolina community colleges. There are growing trends and changes in federal and state regulations governing many of the areas in student services. It is our desire to serve you better by providing you with valuable information relevant to the critical areas which you serve.

This newsletter will be provided to you regularly with news and updates regarding the Student Services areas in which we provide oversight. The Student Development Services section of the Division of Academic and Student Services is designed to provide state-level leadership and technical assistance to the 58 institutions of the North Carolina Community College System in areas related to workforce preparation. Leadership and technical assistance are provided in the specific areas of enrollment management, student support, student access, student leadership, and student progress monitoring.

The staff and I work cooperatively with business and industry, North Carolina Public Schools, and other agencies to identify needs and provide assistance to college personnel in preparing students for the workforce. We serve as a resource to you and provide assistance and in-service training of student development professionals such as academic advisors, career development counselors, job placement officers, financial aid administrators,

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disability service counselors, registrars, admissions and retention counselors, etc. We encourage each of you to contact us regarding your training needs.

We would like very much to include in our future newsletters updates and announcements from the Student Service areas at your colleges. To insure that your news articles are included in future newsletters; please forward articles to Karen Yerby by the first of each month at, yerbyk@nccommunitycolleges.edu.

In closing, I am excited about the many opportunities that we have to serve you. The Student Development Services staff and I wish you the best during this academic year. We hope that this newsletter will be of great benefit to each of you and look forward to serving the needs of your institutions and students.

COMING SOON - Call for Proposals for the October System Conference. Start preparing now!

Professional Development Opportunities

Want to get involved? Join the [North Carolina College Personnel Association](#) (NCCPA) to learn current student development trends, network with other colleagues, and gain professional development. NCCPA is a state division of the American College Personnel Association (ACPA) and is committed to the education and development of post-secondary students in North Carolina.

This organization provides leadership in the area of student personnel, promotes the delivery of high quality student personnel services, and facilitates the exchange of expertise and experience among professionals.

NCCPA hosts several annual events including the following:



- Annual Fall Conference (November 14-16, 2007 in Greenville, NC)
- LEAD Conference
- Administrative Personnel Conference and
- Presidents Forum

To learn more about NCCPA contact Charletta Sims Evans, Graduate and New Professionals Committee Co-Chair, at simsc@nccommunitycolleges.edu or visit www.mynccpa.org/index.html for more information.

[The Women in Leadership Development Conference](#) (WILD) will be held Saturday, November 10, 2007, at Peace College. The WILD Conference is a collaboration of Triangle-area colleges and universities. This conference is designed to give women students the opportunity to explore and strengthen their leadership skills while celebrating the unique abilities they have as women.

This conference offers workshops that allow for personal self-assessments, a variety of leadership models and leadership skill development, incorporates feminist theory, practice, and/or ideas into workshops, and provides information and referrals about issues that disproportionately affect women. Students will also have the opportunity to network in an inspirational learning environment.

Community college students are encouraged to attend this annual event. Contact Shannon Johnson, NCSU Women's Center Director, at shannon_johnson@ncsu.edu for more information.

[NC College Access Conference](#) will be held February 6-8, 2008, at the Greensboro Marriott Downtown. The theme for the year is "**Catch the Dream.**" The purpose of this conference is to provide information and resources regarding the important task of increasing access to post-secondary education.

A range of concurrent sessions will be offered that include practical hands-on workshops and theoretical, research-based presentations designed to address topics and issues of critical importance to schools, institutions of higher education, nonprofit agencies, and anyone who has an interest in increasing access to postsecondary education.

Ron Clark will be the closing keynote speaker. Visit the following site for more information about this phenomenal educator. <http://www.ronclark.info> .

If you are interested in presenting, please contact Charletta Sims Evans at simsc@nccommunitycolleges.edu

Check Out What's New on NC-ACCESS

The **NC-ACCESS** website – www.nc-access.info – is growing every month. The site offers quality professional development resources developed by colleges across the state as well as links to important best practices and resources from around the country. Topics under development include registration, advising, counseling, student activities and a [great toolkit for administrators](#). You can take advantage of the website's discussion forums and network with your colleagues at other colleges. You can also get involved with NC-ACCESS by submitting best practices and signing up to be a topic expert or mentor. For more information, contact Karen Yerby at yerbyk@ncccommunitycolleges.edu.

Disability Awareness Items

- High School Students – Unless the college agreement with the local LEA states otherwise, high school students with disabilities taking college level classes for [college credit](#) should adhere to federal laws governing postsecondary education and not public school law. Furthermore, IEPs generally are not sufficient for college documentation purposes and do not have to be recognized as such.
- Colleges are encouraged to meet with appropriate personnel at local high schools and parents to discuss the transition of public school students with disabilities to college. The laws and missions covering students with disabilities differ from high school to college.
- Colleges are reminded that ALL students attending college sponsored classes and activities are covered by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA). This includes continuing education, adult education, curriculum, personal enrichment, field trips, and extracurricular activities.

Bridges Transitions Inc. Training for Counselors

The College Foundation of North Carolina (CFNC) has obtained licensing rights to acquire the use of Bridges Transitions Inc. This service will be provided to community college Career Counselors at no cost to your college. To receive a site ID and password for Bridges Tools, please email your contact information to cfnc@northcarolina.edu.

Eleven statewide Bridges training sessions are planned for the fall of this year at various campuses. The time for all trainings will be from 1:00 p.m. until 4:00 p.m. There is no fee for training. You will be able to register by logging on to the CFNC website at www.cfnc.org. The registration module should be open for these events.

Dates and Locations:

Nov. 8 – A-B Tech, Enka Campus
 Nov. 30 – Gateway Center, Rocky Mount
 Dec. 5 – UNC Wilmington
 Dec. 14 – Carteret CC
 Dec. 19 – Peace College
 TBA – UNC Greensboro

New Minority Male Mentoring Program

The NC General Administration appropriated \$450,000 to the NC Community Colleges to begin new Minority Male Mentoring Programs. A total of 23 applications were received from colleges and 15 colleges have been selected to receive funding to start minority male mentoring programs. The NCCCS Minority Male Mentoring Programs will assist minority males in improving their college success rates as it relates to graduation and retention. Selected colleges will be notified on November 16, 2007, upon approval at the State Board meeting.

“Education is not the filling of a bucket,
 but the lighting of a fire.”

- W. B. Yeats

News Briefs

North Carolina College Application Week

Governor Easley has pronounced **November 12 -16, 2007** as **North Carolina College Application Week**. The purpose of this effort is to increase awareness of the need for postsecondary education and to develop a support system to encourage potential first generation college students to plan and apply to colleges in North Carolina. In an effort to further expand college access, a planning committee consisting of representatives from CACRAO, CFNC, NCCCS, NCSEAA and the Governors Office worked collaboratively to increase the number of high schools participating from (15) in year 2006 to (100) in year 2007. Representatives interested in volunteering for this event should contact Melissa Andrews, Committee Chairperson at 919-962-3355 or by emailing her at mandrews@northcarolina.edu.



Minority Mentoring Conference

The NC Community College System will host the 2008 Minority Male Mentoring Conference at the Sheraton Imperial Hotel and Convention Center (RTP), Durham, NC on April 7-9, 2008. The conference theme is entitled, "*Changing the Image of Education*". The conference will highlight best practices and models that have been successfully implemented in assisting colleges and organizations in preparing minority male students for the post-secondary educational experience and to become leaders in their communities and workplace. Conference participants will receive best practices on improving graduation and retention rates among minority males as well as track sessions in the areas of professional development and student leadership. This is a continued opportunity that will benefit our colleges and the students we serve. A call for session proposals for the conference has been sent out to North Carolina Community Colleges. We encourage all individuals interested in submitting proposals to contact Monty Hickman at hickmanm@ncccommunitycolleges.edu or by calling 919-807-7195.

SOICC

The *Career Choices in NC* tabloid will be available for \$12.50 per bundle of 50. For additional information, reference Numbered Memo CC07-258 at http://www.ncccs.edu/Numbered_Memos/index.html. You can also go to <http://eslmi03.esc.state.nc.us/soicc/products/page3.htm> for brief descriptions on the tabloid and other available resources.

Records Retention Committee

The Records Retention Manual Committee met in July 2007 to review the NC Community College System Records Retention Manual for state required changes and departmental updates. The current manual is located on the NCCCS website under Publications. It is titled "*Community College System Retention Records Schedule*." The last revisions were made during the year 2003. Committee members consist of various representatives from the NC Community College System and Ms. Pam Ingle from the Government Records/Branch of the State Records Office. Committee members will meet with Ms. Ingle individually to determine necessary changes that need to be made. The final updates to the Records Retention Schedule will be completed in approximately nine to ten months. Contact Wanda White at 919-807-7104 or by e-mail at whitew@ncccommunitycolleges.edu if you have questions.



Financial Aid Briefs

NCCCS Financial Aid Administrator Training Course

The NC Community College System is in the process of developing the curriculum for a Financial Aid Administrator Training Course. This course will provide on going training for new and experienced financial aid administrators. A select group of NC Community College Financial Aid professionals participated in a Focus Group to review financial aid training material in September 2007 and provided positive feed back. This course will be offered in North Carolina Community Colleges as a Continuing Education Course beginning during the 2008 Summer Session. Participants will receive (3) Continuing Education Course credits and a Certification of Completion. More details regarding the course offerings and locations will be provided during the 2008 Spring Semester. Individuals interested in serving as instructors for the Financial Aid Administrator Training Course should contact Monty Hickman at hickmanm@ncccommunitycolleges.edu.

Borrower Choice of Federal Family Education Loan Lender

All colleges are to be reminded that statutory and regulatory provisions governing the Federal Family Education (FFE) loan program allow the borrowers to chose their federal family education lender and prohibit a school from refusing to certify a FFE loan based upon the borrower's choice of lender or guaranty agency. Colleges are prohibited from coercing directly or indirectly, a borrower to choose a specific lender. This prohibition applies to all colleges participating in loan programs, including colleges that are FFE lenders or that participate in an eligible lender trustee relationship with an eligible lender. A college's failure to comply with these requirements may result in the Department of Education imposing a fine or taking other administrative action. We encourage staff to review the information posted on the Financial Aid Professionals (IFAP) website (www.ifap.ed.gov) and the Dear Colleague Letter (DCL GEN-07-01, FP-07-04).

Default Prevention Initiatives

Colleges who participate in the Federal Family Education Loan (FFE) Program are urged to implement default prevention plans for their campuses. There are various default prevention and management plans offered by the Department of Education, state agencies, guarantee agencies, and student loan lenders. These resources have been designed to assist colleges in keeping their default rates low. Contact Monty Hickman at hickmanm@ncccommunitycolleges.edu for more information

NCCCS Student Development Services:

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Coming Events

- **NCASFAA** – Nov. 5-7, Embassy Suites, Greensboro
- **NC Chapter of Black American Affairs** – Nov. 7-8, Holiday Inn-Cedar Creek, Fayetteville
- **NC College Application Week** – Nov. 12-16
- **NC College Access Conference** – Feb. 6-8, Marriott Downtown, Greensboro
- **SLI Spring Mini-Session** – Feb. 29-March 1, Marriott-Crabtree, Raleigh
- **Joint Deans Meeting** – March 5-7, Crowne Plaza Resort, Asheville
- **N4CSGA** – March 28-30, Sheraton Imperial, RTP
- **Minority Male Mentoring Conference** – April 7-9, Sheraton Imperial, RTP
- **2008 System Conference** – Oct. 12-14, Raleigh Convention Center

Student Development Organizations

American College Personnel Association (ACPA)
<http://www.acpa.nche.edu/>

Directory of Graduate Programs
 Preparing Student Affairs Professionals
<http://www.acpa.nche.edu/c12/directory.htm>

National Council on Student Development (NCSD)
<http://www.nationalcouncilstudentdevelopment.org>

National Association of
 Student Personnel Administrators (NASPA)
<http://www.naspa.org>

National Association for Campus Activities (NACA)
<http://www.naca.org>

National Orientation Directors Association (NODA)
<http://www.nodaweb.org>

Studentaffairs.com
<http://studentaffairs.com>

N4CSGA Updates

The **N4CSGA Fall Conference** was held October 19 – 21 at the Radisson High Point in High Point, NC. The fall conference provided college SGAs with an opportunity to learn new skills, network with other students from across the entire state, advocate for state-wide changes, and have some fun. There were over 360 in attendance and speakers included Dr. Keith Smith and Ms. Althea Riddick.

Check out the new website for www.N4CSGA.org.

Quotes from N4CSGA Officer Training:

"This was my first training and it was very informative. I'm glad I came and I learned a lot about my position as well as others on the board. Thank you so much."

"The Officer Training was hands on, original and innovative and great information was shared. It was thorough and interactive. Presenters were well informed and seemed very relaxed and confident in their presentation."

"My heart is singing
 for joy this morning.
 A miracle has
 happened! The light
 of understanding has
 shone upon my little
 pupil's mind and
 behold, all things are
 changed."
 -Anne Sullivan

NC-ACCESS – Staff development for YOU!

www.nc-access.info