



Application for Food and Nutrition Services

What are Food and Nutrition Services?

Food and Nutrition Services help households buy eligible food in authorized retail food stores. This will increase low-income household's food buying power so they can have more nutritious meals.

How Do I Apply for Food and Nutrition Services?

Step 1. Fill out this application: You have the right to receive an application upon request. If you can't fill out the whole application today it will be accepted as long as you fill in the bottom of this page with your name, address, and signature. If you need assistance in completing this form, please let us know so that we can assist you.

Step 2. Turn in the application to your local DSS as soon as possible: You can mail, fax, or bring the application to your local DSS office. The date we get your application with your name, address, and signature on it, is also the start date of your Food and Nutrition Services application. If you are eligible for Food and Nutrition Services in the month you apply, the amount of Food and Nutrition Services you will get for that month depends on the date you turn in your application. The sooner you give us this application, the quicker you will know if you are able to get Food and Nutrition Services.

Step 3. Talk with us: A caseworker must interview you or someone you choose to represent you. This is to see if you can get Food and Nutrition Services. If you are unable to stay for your interview today, please tell the receptionist or a caseworker so that we can schedule an interview for you.

Information About Social Security Numbers, US Citizenship and Immigration Status

You can choose not to apply for yourself or members of your household and are not required to answer questions about Social Security Numbers (SSNs) and citizenship/immigration information for those you choose not to apply for. For each individual that you are applying for you must provide information about SSNs and citizenship/immigration status. Providing a SSN is required by the Food and Nutrition Act for applicants seeking benefits. We will not share SSNs with INS. We will only use the SSNs you give us to do computer matches to check what you told with State and Federal Agencies Income and Eligibility Verification System (IEVS), other computer matching systems, program reviews and audits. This information may be verified through other sources when discrepancies are found and may affect your household's eligibility and benefit level. You must be a United States (U.S.) citizen or an eligible alien and also meet other Food and Nutrition Services rules to get Food and Nutrition Services benefits. We will only contact USCIS to check the immigration status on the household members who give us their immigrant documents. If an applicant does not provide this information, they will be ineligible for benefits. Household members must provide their financial information because it is needed to determine eligibility for individuals who are applying. Eligible household members who apply will be able to get benefits even though some people in the household are not applying for benefits. The amount of benefits will depend on the number of people requesting benefits.

Do You Need Assistance in Completing This Form?

If you need assistance in completing this application in order to apply for Food and Nutrition Services, please let us know so that we can assist you. Do you need assistance in completing this application? ☐ Yes ☐ No

Do You Need An Interpreter To Help You Apply For Food and Nutrition Services?

An interpreter can be provided, free of charge, if you need assistance in applying for Food and Nutrition Services.

Would you like an interpreter to assist you? ☐ Yes ☐ No

Si usted necesita ayuda al solicitar los beneficios de Cupones de Alimentos, se le puede otorgar los servicios gratuitos de un intérprete, ¿Quisiera que un intérprete lo ayude? ☐ Sí ☐ No

Tell Us About Your Household

Name:			
First Name	Middle Initial	Last Name	Alias
Address of where you live:			
Street	City	State	Zip Code
Mailing address if different than above:			
Street	City	State	Zip Code
Language you speak?			
How can we reach you?			
Home phone number	Cell phone number	Work phone number	Other phone number
Signature	Date	Witness Signature (if signature is an X)	

Do You Need Someone To Apply For Or Use Your Food and Nutrition Services?

If you want someone other than yourself to apply for, use, or obtain information about your benefits, please check yes below. If you check **Yes**, we will give or mail you a form. You and the person you want to help can complete the form and return it to our office. If you choose, this person will receive an EBT card and will have access to your Food and Nutrition Services. An Electronic Benefit Transfer Card (EBT) is a plastic card you use at the store to buy food. Do you need someone (Authorized Representative) to help you get and/or use your Food and Nutrition Services? ☐ Yes ☐ No

When Will I Get My Food and Nutrition Services?

If you are able to get Food and Nutrition Services, you will get them within **30 calendar days** from the date you turn in the application with your name, address, and signature. If you are applying for FNS and SSI at the same time from an institution the filing date is the date you are released from the institution. You may be able to get Food and Nutrition Services within **7 calendar days** if you qualify for expedited benefits. In order to evaluate you for expedited benefits make sure that you have provided us the needed information by answering the questions regarding your household's income, assets and expenses and if anyone is a migrant/seasonal farm worker. Your household may be in an emergency situation if:

- Your household's gross monthly income is less than \$150 and your household's cash or money in the bank is \$100 or less, or
- Your household's rent, mortgage and utilities are more than your household's gross monthly income and cash or money in the bank, or
- You or a member of your household is a migrant/seasonal farm worker.

Expedited Benefits

The follow information will help us determine whether the applicant and the people in their home may be eligible for Faster Service for Food Assistance.	Amount
What is the household's total countable monthly gross income?	
What is the total household cash/savings?	
What are the total monthly shelter costs (rent or mortgage) that the household pays?	
What, if applicable, is the appropriate utility standard (SUA/BUA/TUA)?	
Is anyone in the home a migrant or seasonal farm worker? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, complete a – d If no, go to next section	
a. Did his/her job end recently? <input type="checkbox"/> Yes <input type="checkbox"/> No	
b. Did the only income received for the month of application end before today? <input type="checkbox"/> Yes <input type="checkbox"/> No	
c. Will he/she receive \$25 or less from a new employer within 10 days? <input type="checkbox"/> Yes <input type="checkbox"/> No	
d. Will his/her liquid resources such as cash, checking/savings be \$100 or less? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Tell Us About the People in Your Household

Your household is you and everyone who lives with you, even if they are not relatives. Fill in the chart below for all the people in your household and indicate if you are applying for them. Attach a piece of paper if you need more space to complete this section. We will determine who must be included in your Food and Nutrition Services case.

Name (First, Middle Initial, & Last)	Relation- ship to You	Marital Status	Birth Date	Sex M/F	Applying? (Yes/No)	*Optional Social Security Number	*Optional U.S. Citizen? (Yes/No)	*Optional Hispanic or Latino (Yes/No)	*Optional Race (see below)
	Self								

***Social Security Numbers and Citizenship Information are not needed for those not applying for benefits.**

***Benefits or level of benefits are not affected if ethnicity or race is not answered. When the information is not provided the agency will collect the information by observation during the interview. Giving this information will help ensure program benefits are distributed without regard to race, color or national origin (this information is used for statistical purposes only).**

***RACE: Choose one or more numbers that apply and enter above for Race: 1 - American Indian/Alaskan Native
2 – Asian 3 – Black/African American 4 – Native Hawaiian/Other Pacific Island 5 - White**

Are you a resident of this state? ☐ Yes ☐ No

Please check the type of living situation that best describes your household. We/I live in a ☐ Home,
☐ Adult Care Home, ☐ Alcohol and/or Drug Treatment Center, ☐ Group Home, ☐ Halfway House, ☐ Hotel,
☐ Institution, ☐ Residential Treatment Facility, ☐ Shelter for Battered Women and Children,
☐ Other _____

Does everyone in your home buy food and cook meals together? ☐ Yes ☐ No If **no**, who buys separately?

Name of Separate Person(s) _____

Does anyone in your household have an EBT card? ☐ Yes ☐ No Who? _____

What State issued this card? _____ If yes, when was it last used? _____

Does anyone get Food and Nutrition Services, Food Stamps, or SNAP in this or another county or state? ☐ Yes ☐ No

If yes, who? _____ What County or State? _____

When did the benefits start? _____ When did they End? _____ How much did you get? _____

Does anyone participate in a Food Distribution Program on an Indian Reservation? ☐ Yes ☐ No

Does anyone in your household fit a situation below?

Please check any that apply.

Someone in my household is:

☐ A foster child Do you want to include this child on the case? ☐ Yes ☐ No Who? _____

☐ Pregnant Due Date _____ Who? _____

☐ In a drug/alcohol treatment program Who? _____

☐ A live-in person (attendant) who takes care of someone in your household Who? _____

☐ Renting a room from you Who? _____

☐ Paying for food **and** a place to stay Who? _____

☐ Disqualified from Food and Nutrition Services in North Carolina or another state Who? _____

☐ Trying to avoid a felony prosecution or fleeing from law enforcement Who? _____

☐ Trying to avoid jail after conviction of a felony Who? _____

☐ Violating conditions of probation or parole Who? _____

☐ A person convicted of a drug related felony or controlled substance committed after August 22, 1996 Who? _____

☐ A person convicted of fraudulently receiving duplicate benefits in any State after August 22, 1996 Who? _____

☐ A person convicted of trading benefits for guns, drugs, ammunitions, or explosives after August 22, 1996 Who? _____

☐ A person convicted of buying or selling benefits over \$500 or more after August 22, 1996 Who? _____

☐ In college or trade/vocational/technical school at least half-time Name of School _____ Who? _____

☐ If you are not registered to vote where you live now, would you like to apply to register to vote here today? ☐ Yes ☐ No **IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.**

What Assets Do People in Your Household Have?

Assets are valuable items that you own such as cash or bank accounts. We will determine if verification is needed and if it is accessible to you. Please check all the assets you own, someone else in your household owns, or jointly own with non-household member.

For all items checked above, fill in the boxes below:

Type of Asset	Who Does This Belong To?	Value or Worth	Business Name and Account Number
<input type="checkbox"/> Cash			
<input type="checkbox"/> Checking and/or Savings Acct			
<input type="checkbox"/> Retirement Accounts			
<input type="checkbox"/> Mutual Funds or Trust Funds			
<input type="checkbox"/> Prepaid Burial Contracts			
<input type="checkbox"/> Certificates of Deposit (CD's)			
<input type="checkbox"/> Stocks or Bonds			

☐ My household does not own any of the assets listed

Has anyone in your household transferred assets in the last 3 months in order to receive Food and Nutrition Services?

☐ Yes ☐ No

What Money Do People in Your Household Get from Work?

Include Full-Time, Part-Time, Day Work, Temporary Work, Work Study for College, and Working for Tips.

Does anyone in your household work? ☐ Yes ☐ No

Name	Employer (Name, address, phone number if available)	Start Date	Gross Pay (Pay Before Taxes)	How Often Is Pay Received?	Last date pay received?	Day of Week Pay received?	Hours per week?	Days worked per week?

Please provide verification for the previous month. Example: if it is now the month of June we will need verification of ALL pays received in the month of May. Don't delay turning in your application if you don't have the verification because you can turn it in later.

Is anyone in your household self-employed? ☐ Yes ☐ No If yes, complete below.

Examples are babysitting, selling Avon or other products, farming, doing hair, renting houses, doing yard work for other people or odd jobs.

Name	Start Date	Business Name	Type of Business	Gross Monthly Income	Monthly Expenses

Please provide verification of the previous year's tax records. If tax records are not available provide verification of income and receipts for business expenses for the past 12 months. Don't delay turning in your application if you don't have the verification because you can turn it in later.

Is anyone getting ready to start a new job? ☐ Yes ☐ No If yes, complete below.

Name	Employer (Name, address, phone number if available)	Start Date	Gross Pay (Pay Before Taxes)	How Often Is Pay Received?	Date 1st pay received?	Day of Week Pay received?	Hours per week?	Days worked per week?

Has anyone stopped working in the past 30 days? ☐ Yes ☐ No If yes, please complete below.

Name	Employer (Name, address, phone number if available)	End date	Date last pay received or will be received?	Gross amount of last pay	Reason stopped working?

Is anyone a migrant or seasonal farm worker? ☐ Yes ☐ No If yes, who? _____
 Date started working? _____
 Place working & phone number? _____

Is anyone on strike? ☐ Yes ☐ No If yes, who? _____
 Last date worked? _____ Place worked & phone number? _____

What Money Do People in Your Household Get from Other Places?

We need to know the money or checks you get other than from work. Please check off all of the following ways you get money.

- | | |
|--|--|
| <input type="checkbox"/> Adoption, Foster Care, or Guardianship Payments | <input type="checkbox"/> Social Security |
| <input type="checkbox"/> Annuities, Pensions, or Retirement | <input type="checkbox"/> Special Assistance (SA) |
| <input type="checkbox"/> Alimony | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Child Support from parent or <input type="checkbox"/> Child Support from the Court | <input type="checkbox"/> Unemployment Benefits |
| <input type="checkbox"/> Educational Scholarships | <input type="checkbox"/> Veterans Benefits |
| <input type="checkbox"/> Military Allotment | <input type="checkbox"/> Work First/TANF |
| <input type="checkbox"/> Money from friends or relatives that is not a loan and you don't have to pay back | <input type="checkbox"/> Interest and Dividends |
| <input type="checkbox"/> Payments for the sale of an asset (such as a car, boat, mobile home or house) | <input type="checkbox"/> Workers Compensation |
| <input type="checkbox"/> Private Disability | <input type="checkbox"/> Other _____ |
| | <input type="checkbox"/> My Household does not get any other money |

For all items checked above, fill in the boxes below:

Type of Money	Who Gets the Money?	Who Gives the Money?	Phone Number and Address of person/organization that gives you money?	How Much?	How Often?	Date last received?

Is any of the income listed above child support? ☐ Yes ☐ No If yes, Is the child support court ordered? ☐ Yes ☐ No
 If yes, what is the Court Order Number _____ Date Established _____ Obligated Amount _____

Please Tell Us About Your Household Bills

Please complete this section for all expenses your household is responsible for paying.

Expense Type	Name, Address, Phone number to whom you pay the bill	Amount Billed	How often paid?	Who pays the bill?
Rent or Mortgage				
Lot Rent				
Property Taxes (If not included in mortgage)				
Homeowners Insurance (If not included in mortgage)				
Homeowners Dues				

Check the boxes next to the utility cost your household is responsible for paying.

- ☐ Electricity
 ☐ LP/Natural Gas
 ☐ Utility Excess (Public Housing)
- ☐ Water/Sewage
 ☐ Garbage/Trash

☐ Telephone/Cell Phone Name of phone company? _____

Are you responsible for paying heating or cooling for your home that is paid separate from your rent? ☐ Yes ☐ No

How do you heat your home? (Check One)

- ☐ Electricity
 ☐ Natural
 ☐ Kerosene
 ☐ Wood
- ☐ LP Gas
 ☐ Gas
 ☐ Oil
 ☐ Other _____
- ☐ Coal

Were you a member of a household that received a Low Income Energy Assistance Program (LIEAP) check at your current address within the past 12 months? ☐ Yes ☐ No

Do you receive Section 8 or HUD Assistance? ☐ Yes ☐ No

Help Paying Bills

Does any agency, organization, or person (Including Section 8) outside your household help pay any of your rent or utilities? ☐ Yes ☐ No If yes, complete questions below.

Which bill is paid?	Name, Address, Phone Number of the person that pays the bill?	Was the money given to you?	Amount paid?	How often paid?	Date of Last Payment?
		<input type="checkbox"/> Yes <input type="checkbox"/> No			
		<input type="checkbox"/> Yes <input type="checkbox"/> No			
		<input type="checkbox"/> Yes <input type="checkbox"/> No			
		<input type="checkbox"/> Yes <input type="checkbox"/> No			

Please Tell Us About Your Other Bills

Do you or anyone in your household pay for child or disabled adult care? ☐ Yes ☐ No If yes, complete questions below.

Who gets care?	Who pays for the care?	Name, address and phone number of care provider/babysitter	Amount paid?	How often?	Start date?	Why needed?	Date last payment?	Number of hours per week

Does any agency, organization or person (Including Social Services) outside your household help pay any of your childcare? ☐ Yes ☐ No If yes, complete questions below.

Which bill is paid?	Name, address and phone number of person that pays the bill?	Amount paid?	How often paid?	Date of Last Payment?

Court Ordered Child Support

Does your household pay court ordered child support for children outside your home? Include court ordered health insurance payments ☐ Yes ☐ No If yes, complete questions below.

Who pays the child support?	Name of Child?	Name, address and phone number of person that pays the child support?	Amount paid?	Start date?	How often paid?	Date of Last payment?

Medical Bills for Disabled or Age 60 or Over

(A disabled person usually gets disability payments from a government agency such as Social Security, SSI, Veterans Benefits for 100% Disability, or Medicaid for disabled persons.)

Is anyone age 60 or over or disabled? ☐ Yes ☐ No If yes, who? _____. When did the disability begin? _____. Who made the disability determination? _____.
If yes, we need to know the medical bills you have or are responsible for paying. Medical bills include, but are not limited to:

Health and hospital insurance premiums or co-payments

Prescription and over-the-counter medications and medical supplies such as aspirin, diabetic supplies and eye glasses

Food and/or veterinary care for a trained service animal

Rental and purchase of medical equipment and supplies

Transportation and lodging to get medical treatment

Prescribed eye glasses and contact lenses

Medicare Premiums

Dentures, hearing aids, and prostheses

Doctor and hospital bills

Payments for aides, attendants, and nurses

Medical and dental care

Type of expense?	When did the expense start?	Name, Address, Phone number of medical provider?	Amount paid?	How often paid?	Date of last payment?

Does any agency, organization or person (Including Social Services) outside your household help pay any of **your** medical bills? ☐ Yes ☐ No If yes, complete below.

Who Pays the Bill? _____ Which Bill Is Paid? _____ Amount per month? _____

Who Pays the Bill? _____ Which Bill Is Paid? _____ Amount per month? _____

By signing this application I am saying that:

1. I have told the truth on this form and I **did not lie or hide information to get benefits that my household should not get.**
2. I know Food and Nutrition Services rules and what I must do to get Food and Nutrition Services.
3. I agree to give information about what I have said so that my application can be processed. I am aware of the information I give may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law.
4. I give permission to social services to get proof of what I have said from any person, agency, or business, other persons, agencies, or businesses include, but are not limited to: employers, banks, savings and loans, landlords, etc.
5. I have given correct information on the citizenship/immigration status of all individuals applied for.
6. I understand my expenses may be used to figure my Food and Nutrition Services amount. If I do not tell you about some of my expenses and/or verify them, they may not be used in the budget to calculate the amount of my benefits.
7. I have read, understand, and received the Program Information and Rights and Responsibilities form.
8. You have the right to ask for a hearing if you think your case is wrong. You have 90 calendar days to ask for a hearing. Unless you ask for a hearing by then, you cannot have one. A household member or someone else such as a lawyer, friend, or relative can represent you at a fair hearing.
9. **I am aware of the Intentional Program Violations Penalties** Individuals found to have committed an Intentional Program Violation either through an administrative disqualification hearing or by a Federal, State or local court, shall be ineligible to participate in the Food and Nutrition Services:
For A Period of Twelve months for the first Intentional Program Violation, Twenty-four months upon the second occasion and Permanently for the third occasion of any Intentional Program Violation.
Additional Program Violations:
 - If you use your food assistance benefits to buy nonfood items, such as alcohol or cigarettes, or to pay on credit accounts you will lose your benefits.
 - Giving wrong information knowingly may also mean we may reduce your benefits, or you may have to repay benefits, or maybe subject to criminal prosecution or not able to get benefits for twenty-four months.
 - If a court finds you guilty of trading Food and Nutrition Services for controlled substances, you will lose Food and Nutrition Services for two years the first time.
 - If a court finds you guilty of buying, selling, or trading benefits \$500 more than, trading benefits for firearms, drug trafficking, ammunition, or explosives after August 22, 1996 you may lose Food and Nutrition Services forever.
 - You will not get Food and Nutrition Services for 10 years if you are found guilty of getting or trying to get Food and Nutrition Services in more than one household at a time. This penalty happens if you give wrong information about who you are or where you live.
 - If a court finds you guilty of trading Food and Nutrition Services for controlled substances, you will lose Food and Nutrition Services for forever the second time.
 - If you intentionally break any of the rules above you may not be able to get any more Food and Nutrition Services permanently, and may be fined up to \$250,000 and/or jailed up to 20 years. You may also be ineligible for Food and Nutrition Services for an additional 18 months if court ordered.
 - I understand the information I provided on the application will be subject to verification by Federal, State or local officials to determine if the information is factual; that if any information is incorrect, Food and Nutrition Services may be denied and I may be subject to criminal prosecution for knowingly providing incorrect information.

Signature	Date
Witness Signature (if signature above is an "X")	Date
Caseworker's Signature & District Number	Date

Program Information and Rights and Responsibilities

Changes You Must Report and How to Report Them

1. Your caseworker will give you a Change Report Form for your household's situation and explain it to you.
2. This form will tell you all the changes you must report to us and when to report them.
3. When you have a change, fill out the form and mail it to us. You may also call your caseworker or come in to our office to report changes.
4. Your caseworker will contact you about the change.

Information About Social Security Numbers

1. You must provide the Social Security Number (SSN) used by each person in your household that you apply for. If you need help getting a SSN, ask your caseworker for help. **We will only give Food and Nutrition Services to the eligible people who give us their SSN.** Eligible household members who apply will be able to get benefits even though some people in the household are not applying for benefits.
2. We will use the SSN's you give us to do computer matches and check what you told us with State and Federal Agencies.

Information About U.S. Citizenship and Immigration Status

1. You must be a United States (U.S.) citizen **or** an eligible alien to get Food and Nutrition Services. You must also meet other Food and Nutrition Services rules.
2. You must provide the US Citizenship and Immigration Service (USCIS) documents used by each person in your household that you apply for. **We will only give Food and Nutrition Services to the eligible people who give us their legal USCIS documents.** Eligible household members who apply will be able to get benefits even though some people in the household are not applying for benefits.
3. We will only contact USCIS to check the immigration status of the people who give us their immigrant documents.

Food and Nutrition Services Rules

The following rules apply for getting and using Food and Nutrition Services:

1. **Don't** hide, lie or give wrong information on purpose to get Food and Nutrition Services benefits.
2. **Don't** use Food and Nutrition Services to buy non-food items like alcohol or tobacco.
3. **Don't** trade or sell your Food and Nutrition Services.
4. **Don't** use someone else's Food and Nutrition Services for yourself.
5. **Don't** use your Food and Nutrition Services for someone else.
6. **Don't** use your Food and Nutrition Services to pay on any kind of credit account even if it is for eligible Food and Nutrition Services items or pay for food purchased on credit with Food and Nutrition Services benefits.
7. **DO** cooperate with state and federal personnel in a Quality Control review.

Penalties for Breaking the Rules of the Food and Nutrition Services Program

If you intentionally break any of the rules above you may not be able to get any more Food and Nutrition Services from one year to permanently, and may be fined up to \$250,000 and/or jailed up to twenty years or both. You may also be subject to prosecution under applicable Federal and State laws. You may also be barred from the Food and Nutrition Services and additional 18 months if court ordered.

Giving wrong information may also mean we will reduce your benefits, or you may be required to repay benefits.

If a court finds you guilty of buying, selling, or trading \$500 or more after August 22, 1996 in Food and Nutrition Services, you may lose Food and Nutrition Services forever.

If a court finds you guilty of trading Food and Nutrition Services for firearms, ammunition, or explosives after August 22, 1996 you will lose Food and Nutrition Services forever.

If a court finds you guilty of trading Food and Nutrition Services for controlled substances, you will lose Food and Nutrition Services for two years the first time and forever the second time.

You will not get Food and Nutrition Services for 10 years if you are found guilty of getting or trying to get Food and Nutrition Services in more than one household at a time. This penalty happens if you give wrong information about who you are or where you live.

Information About Hearings

1. If you do not agree with our decision about your Food and Nutrition Services, you or the person helping you may ask for a hearing.
2. You may call or write us to ask for the hearing. You have up to 90 days from the date of the decision to ask for the hearing.
3. A friend, relative, or lawyer may speak for you at your hearing.

Information About Work and Training Rules

Some people have to work or attend training to get Food and Nutrition Services. If this is true for you or for other people in your household, we will tell you. You will have to follow the rules about work and training to get Food and Nutrition Services.

We Check What You Tell Us

I understand the information I provided on the application will be subject to verification by Federal, State or local officials to determine if the information is factual; that if any information is incorrect, Food and Nutrition Services may be denied and I may be subject to criminal prosecution for knowingly providing incorrect information.

All eligibility procedures are strictly supported by the Food and Nutrition Services policies. The other programs time limits or requirements do not affect your Food and Nutrition Services benefits. Your household may not be denied food assistance because your household has been denied benefits from other programs.

I am aware of the information I give may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law.

If you have a Food and Nutrition Services claim arise against you we will give your answers and Social Security Numbers to federal and state agencies, as well as private claims collection agencies, to collect the overpayment.

We Must Obtain Data

We are required to request racial and ethnic data on participating households. The information is voluntary; neither your eligibility nor Food and Nutrition Services amount will be affected if you choose not to provide it. Giving this information will help ensure program benefits are distributed without regard to race, color or national origin (this information is used for statistical purposes only).

You Will Not Be Discriminated Against

The U.S. Department of Agriculture (USDA) prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all programs and/or employment activities.)

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339 or (800) 845-6136 (in Spanish).

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers, found online at http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

USDA is an equal opportunity provider and employer.

Getting Help With Your Telephone Bill

If you receive SSI, Food and Nutrition Services, Medicaid, Sec. 8 Housing Assistance, Energy Assistance (LIHEAP) or Work First Family Assistance benefits you may be eligible for a local telephone service discount.

The Lifeline Program allows recipients to receive a credit on their monthly telephone bill.

The Link-Up Program allows recipients who are Native Americans residing on federally recognized tribal lands a discount toward the cost of hooking up local telephone service.

Households interested in these services must contact their telephone company to apply for these programs.

Are You Registered to Vote in North Carolina?

Registering to vote is easy in North Carolina. State law requires voters to register 25 days before an election. DSS can help you with registration paperwork. If you would like to register to vote in North Carolina, ask your caseworker for a voter registration form, and if you need help, to assist you in completing the form. **Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.** If you would like help in filling out the voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private. If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the North Carolina State Board of Elections, PO Box 27255, Raleigh NC 27611-7255, or you may call the toll free number, 1-866-522-4723.

DSS-8207 (Rev. 8-15)
Economic and Family Services