1B SBCCC 400.98 Program Review

(a) Each college shall monitor the quality and viability of all its programs and services. Each curriculum program, each program area within continuing education, including Basic Skills, occupational extension, and community service, and each service area shall be reviewed at least every five years to determine program strengths and weaknesses and to identify areas for program improvement. The program review process shall be consistent with the requirements of the regional accrediting agency.

(b) The System Office shall collect data on the outcomes of the following performance measures:

1. Progress of basic skills students;
2. Passing rate for licensure and certification examinations;
3. Goal completion of program completers and noncompleters;
4. Employment status of graduates;
5. Performance of students who transfer to the university system;
6. Passing rates in developmental courses;
7. Success rates of developmental students in subsequent college-level courses;
8. The level of satisfaction of students who complete programs and those who do not complete programs;
9. Curriculum student retention and graduation;
10. Employer satisfaction with graduates;
11. Client satisfaction with Customized Training Programs; and
12. Program enrollment.

Each college shall publish its data on all performance measures annually in its electronic catalog or on the internet and in its printed catalog each time the catalog is reprinted.

(c) The System Office shall report annually to the State Board of Community Colleges on each college’s outcomes on these performance measures.

(d) The System Office shall monitor the colleges’ performance on all measures to ensure that all measures are being used for the purpose of program improvement.

Note: Substance of former 23 SBCCC 02C .0604 was incorporated into this Rule.
History Note: Authority G.S. 115D-5; 115D-31.3; 1999 S.L., c. 237, s. 9.2; 1993 S.L., c. 321, s. 109; S.L. 1995, c. 625;
Eff. February 1, 1990;
Amended Eff. August 1, 1995; September 1, 1993;
Temporary Amendment Eff. June 1, 1997;
Amended Eff. July 1, 1998;
Temporary Amendment Eff. December 6, 1999;
Temporary Amendment Expired September 30, 2000;
Amended Eff. May 1, 2009; August 1, 2001.