STATE BOARD OF COMMUNITY COLLEGES
Contract Renewal for Moodle Hosting Services

Request: The State Board is asked to approve up to $627,899.34 for a one-year extension to the contract for the Moodle® hosting services contract with Remote-Learner.Net to provide Moodle learning management system (LMS) software and support services for the NCCCS colleges that choose Moodle as their primary LMS. This one-year extension will allow the time needed to issue a request for proposal (RFP), award a new contract for Moodle hosting services and provide transition time for North Carolina Community Colleges included in this contract.

Background: In March 2010, the North Carolina Community College System Office decided to support two learning management systems for the 58 community colleges: Blackboard®, a licensed LMS, and Moodle, an open source LMS. The NCCCS submitted a Request for Proposal on 1/20/12 for a fully managed and hosted enterprise solution for a service offering the Moodle LMS for our colleges and the contract was awarded to Remote-Learner.Net. Since 2012, the Board has approved funding for the Remote-Learner.Net contract. Funding for this contract provides a 24x7x365 integrated course management solution, hosted hardware, application administration, administrator help desk support, and training to sustain the centralized Moodle implementation with the capacity to support up to three Moodle instances per college. This contract also provides consistency of services and training across the system, while still allowing branding of the online course delivery for the local college. The services are essentially delivered via the Internet as Software as a Service (SaaS) offering the computing power, data storage, and Moodle expertise that the colleges do not have or could not afford without System Office support.

Rationale: Each community college chooses the LMS that best suits the needs of that college and the learning community it serves, and the System Office supports that local choice through funding and support. NCCCS conducted a survey of the colleges to determine which colleges would be interested in the Moodle hosting services and initially 12 colleges expressed interest; however, in the first year, 19 colleges chose to move to the NCCCS Moodle Cloud contract with Remote-Learner.Net. For FY 2013-14, the number of colleges on the Moodle Cloud contract reached a total of 27 colleges. In FY 2014-15, one additional college successfully onboarded to the service. No new colleges joined the contract for FY 2015-16. For FY 2016-17, the System Office and the following 28 colleges will take part in the Moodle Cloud hosting contract.

Alamance Community College	Haywood Community College
Asheville Buncombe Community College	Isothermal Community College
Bladen Community College	James Sprunt Community College
Brunswick Community College	Mitchell Community College
Carteret Community College	Nash Community College
College of The Albemarle	Pamlico Community College
Craven Community College	Pitt Community College
Edgecombe Community College	Randolph Community College
Guilford Technical Community College	Richmond Community College

Roanoke-Chowan Community College
Rockingham Community College
Sampson Community College
Southeastern Community College
Surry Community College

Tri-County Community College
Vance-Granville Community College
Wayne Community College
Wilkes Community College
Wilson Community College

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State Department of Information Technology Contracts and Strategic Sourcing.

Contract Amount and Time Period: The total cost for this one-year contract extension is $627,899.34, for the period July 1, 2016, through June 30, 2017.

Fund Source and Availability: This contract is funded from the FY 2016-17 State General Fund appropriation, contingent upon availability.

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