

Workplace Preparation Activities and Employability Skills

Competencies: Understanding Systems

- Systems thinking is the ability to understand to “analyze how parts of the people whole interact with each other to produce overall outcomes.
- For example, Certified Nursing Assistants (CNA) and Patient Care Technicians (PCTs) each have a defined role, as do the doctors and nurses they work with. They are all a part of a hospital system, and must understand staff interactions and other processes to understand the system.

Analyze Monitor Improve

Example: Students read three brief case studies in which someone has a similar complaint or problem in three different local settings – a school, workplace, city/town. Next, the students research (via web search, phone calls, employee and student handbook) the process for reporting the issue in each of those settings. After gathering and sharing the information, they compare results and describe the differences between the settings.

Developing Employability Skills

Eight Competency Modules

Employability Skills Alignment Project Professional Days

Nash Community College

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