STATE BOARD OF COMMUNITY COLLEGES
Contract for Moodle Hosting Services
FY 2018-19

Request: The State Board is asked to approve a three-year Moodle Hosting Services contract with ▮▮▮▮▮▮▮, for a Moodle® Software as a Service (SaaS) hosting solution. This contract is to provide Moodle learning management system (LMS) software and support services for the North Carolina Community Colleges System (NCCCS) colleges that choose Moodle as their primary LMS. This contract is for the three-year period from ▮▮▮▮▮▮▮▮▮▮▮▮▮▮ (or for the three-year period commencing on the date of award of the contract, whichever is later) for an amount not to exceed $▮▮▮▮▮▮ and includes the ability for NCCCS to amend the contract within the State requirements to remove individual line items to reduce cost over the three-year period.

Strategic Plan Reference:
Theme: Student Interest and Access
Goal 3: Identify and reduce access barriers for all prospective students, particularly among underserved populations.
- Objective 2: Promote more flexible scheduling and instructional delivery formats to reach non-traditional students.

Background: In March 2010, the NCCCS decided to support two learning management systems for the 58 community colleges: Blackboard®, a licensed LMS, and Moodle, an open source LMS. The NCCCS submitted a RFP on 1/20/12 for a fully managed and hosted enterprise solution for a service offering the Moodle LMS for our colleges, and the contract was awarded to Remote-Learner.Net. In 2016, the North Carolina Department of Information Technology requested that NCCCS issue a Request for Proposal (RFP) to provide competitive bidding for this contract. NCCCS issued a RFP on October 16, 2017. Funding for this contract provides a 24x7x365 integrated course management solution, hosted hardware, application administration, administrator help desk support, and training to sustain the centralized Moodle implementation. This contract also provides consistency of services and training across the system, while still allowing branding of the online course delivery for the local college. The services are essentially delivered via the Internet as a SaaS offering the computing power, data storage, and Moodle expertise that the colleges do not have or could not afford without System Office support.

Rationale: Each community college chooses the LMS that best suits the needs of that college and the learning community it serves, and the System Office supports that local choice through funding and support. NCCCS conducted a survey of the colleges to determine which colleges would be interested in the Moodle hosting services. In 2017-18, 28 colleges and the System Office participated in the Moodle Hosting Services contract. For FY 2018-19, the System Office and 35 colleges will take part in the Moodle SaaS hosting contract. Seven colleges which currently use the ▮▮▮▮▮▮ solution, ▮▮▮▮▮▮▮▮, will be transitioning to this System-wide agreement. This will result in a savings of $▮▮▮▮▮ for those seven colleges. ▮▮▮▮▮▮▮▮▮▮▮▮▮
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███████████████████████████████████, are included in the System-wide agreement with ███████████████████. The following 35 colleges and the System Office will participate in this agreement:

Alamance Community College
Asheville Buncombe Community College
Bladen Community College
Blue Ridge Community College
Brunswick Community College
Caldwell Community College & Technical Institute
Carteret Community College
College of The Albemarle
Craven Community College
Davidson County Community College
Edgecombe Community College
Guilford Technical Community College
Haywood Community College
Isothermal Community College
James Sprunt Community College
Lenoir Community College
Mitchell Community College
Nash Community College
Pamlico Community College
Pitt Community College
Randolph Community College
Richmond Community College
Roanoke-Chowan Community College
Robeson Community College
Rockingham Community College
Sampson Community College
Sandhills Community College
South Piedmont Community College
Southeastern Community College
Surry Community College
Tri-County Community College
Vance-Granville Community College
Wayne Community College
Wilkes Community College
Wilson Community College

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the NC Department of Information Technology Contracts and Strategic Sourcing.

Contract Amount and Time Period: The contract period is ████████ through ████████, with a cost of $███████. See Table 1 for the specific breakdown of the cost for each contract year.

Fund Source and Availability: Funding is contingent upon the availability of FY 2018-19 State General Fund appropriation, and the availability of funds for each year thereafter.

Contact Person(s):
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TABLE 1
Breakdown of Contract Cost by Year
Moodle Hosting Services
7/1/2018-6/30/2021

NCCCS 3 YEAR PROPOSAL	Year 1	Year 2	Year 3
██████ (132,838 users)	██████	███████	███████
████████ (28 colleges)	$ ███		
████████ (28 colleges)	$ ███		
██████ (35 colleges)	$ ███		
████ (35 colleges)	$ ███		
Remote Training: ███████████████	$ ███		
System Office	████	████	████
████████████	$ ███		
Total	███████	█████████	████████