STATE BOARD OF COMMUNITY COLLEGES Contract for Moodle Hosting Services FY 2018-19

<u>Request:</u> The State Board is asked to approve an amount not to exceed \$375,000 for a six-month extension to the contract for the Moodle® hosting services contract with Remote-Learner US, Inc. to provide Moodle learning management system (LMS) software and support services for the NCCCS colleges that choose Moodle as their primary LMS. This six-month extension will allow the time needed to transition colleges to a new Moodle SaaS hosting vendor.

Strategic Plan Reference:

Theme: Student Interest and Access

Goal #1: Increase the percentage of North Carolinians, particularly within underserved populations, pursuing and easily accessing education or training through North Carolina community colleges.

- Objective 1.3: Identify and reduce access barriers for all prospective students, particularly among underserved populations.
 - Strategy 1.3.2: Promote more flexible scheduling and instructional delivery formats to reach non-traditional students.

<u>Background:</u> In June 2018 (Attachment FC 02), the State Board of the Community Colleges (SBCC) awarded Blackboard, Inc. with a three-year contract for Moodlerooms, for the period from July 16, 2018-July 15, 2021, for an amount not to exceed \$2,682,225. During the contract period, NCCCS has the ability to amend the contract within the State requirements to remove individual line items to reduce cost over the three-year period. Implementation of Moodlerooms began on July 16, 2018.

The current contract for Moodle hosting services with Remote-Learner US, Inc. expires August 31, 2018. An extension is requested to provide a smooth transition from Remote-Learner to Blackboard. It is necessary to provide hosting services with both vendors for an overlapping period to provide continuous services to the colleges during the migration period.

The following 35 colleges are included in the Moodle Cloud hosting contract.

Alamance Community College
Asheville Buncombe Technical Community College
Bladen Community College
Blue Ridge Community College
Brunswick Community College
Caldwell Community College & Technical Institute
Carteret Community College
College of The Albemarle
Craven Community College
Davidson County Community College
Edgecombe Community College

Guilford Technical Community College

Haywood Community College

Isothermal Community College

James Sprunt Community College

Lenoir Community College

Mitchell Community College

Nash Community College

Pamlico Community College

Pitt Community College

Randolph Community College

Richmond Community College

Roanoke-Chowan Community College

Robeson Community College

Rockingham Community College

Sampson Community College

Sandhills Community College

South Piedmont Community College

Southeastern Community College

Surry Community College

Tri-County Community College

Vance-Granville Community College

Wayne Community College

Wilkes Community College

Wilson Community College

<u>Method of Procurement:</u> In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State Department of Information Technology Contracts and Strategic Sourcing.

<u>Contract Amount and Time Period:</u> The total cost for this six-month contract extension is not to exceed \$375,000.

<u>Fund Source and Availability:</u> This contract is funded from the FY 2018-19 State General Fund appropriation.

Contact Person(s):

James Parker
Senior Vice President and Chief Information Officer
Technology Solutions and Distance Learning

Katherine Davis
Director of Distance Learning
Portfolio and Change Management