

STATE BOARD OF COMMUNITY COLLEGES
Contract for Integrated Library System

Request: The State Board is requested to approve \$466,361.97 to upgrade the current system to a SaaS (Software-as-a-Service) environment and continue the annual integrated library system services agreement with Sirsi-Dynix, Inc., for the Unicorn Symphony Library System used by 49 of our colleges and the System Office.

Background: In 1998, the N.C. Division of Purchase and Contract mandated that the North Carolina Community College System survey the marketplace to determine if a more cost-effective library automation option was available. The Contract Team developed comprehensive system specifications that were reviewed by all 58 of the community college libraries. Upon final approval, a Request for Proposals that would allow for purchase of permanent software licenses and computer hardware was issued, proposals were received and evaluated, and the bid has been awarded to Sirsi, Inc. since December 1999.

Sirsi-Dynix, Inc. provides the software licensing and maintenance support for the Unicorn Academe Library system. Unicorn is a proprietary software product that is only available from Sirsi-Dynix. This is a central library system that is shared by a consortium of 49 of our colleges known as the Community College Libraries in North Carolina (CCLINC).

On April 19, 2013, the State Board approved on Attachment FC 7 a request in the amount of \$446,814.22 to continue the integrated library system with an upgrade to a SaaS environment in FY 2013-14. During FY 2013-14, the 49 colleges and the System Office have continued to receive its annual library system services; however, since the SaaS upgrade required state level project review and approval by the Office of the State Controller (OSC), Office of State Budget & Management (OSBM) and the Office of Information Technology Services (ITS), project approval for the SaaS upgrade was not received until January 14, 2014. Once all contract approvals are obtained, it is expected that the migration will begin during FY 2014-15.

Rationale for Contract:

Moving to a SaaS environment will reduce our hardware costs, as the servers will be hosted and maintained by Sirsi-Dynix instead of the System Office. The System Office servers that currently host the Sirsi-Dynix Library System are Sun V490 servers that were purchased and placed into service in mid-2006. Oracle/Sun vendor support for both servers ends April 30, 2014 and if the system is not moved to the SaaS environment, it is estimated that the servers would have to be replaced at a cost of approximately \$167,147.

The library system needs expansion capabilities as it is at 80% capacity, due in large part to the growing number of electronic materials, ebooks, and e-readers purchased and used at the colleges being added to the catalog. Moving to the SaaS environment will automatically increase the title limit to 1.5 million in lieu of the System Office purchasing an increase in the title limit to 1.5 million titles for \$42,239.

Having the library servers at the System Office means the library catalog is unavailable for student and faculty use during system upgrades and maintenance, because they are completed during normal business hours. Such shut-downs impact our libraries that have evening and weekend hours, as well as our students' ability to access resources. In a SaaS environment,

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upgrades and maintenance are performed at night during non-business hours at Sirsi-Dynix by Sirsi-Dynix personnel. The SaaS environment provides a service level of 99.9% up time.

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State IT Procurement Office.

Contract Amount and Time Period:

The contract amount is \$466,361.97 and covers costs from July 1, 2014 through June 30, 2015.

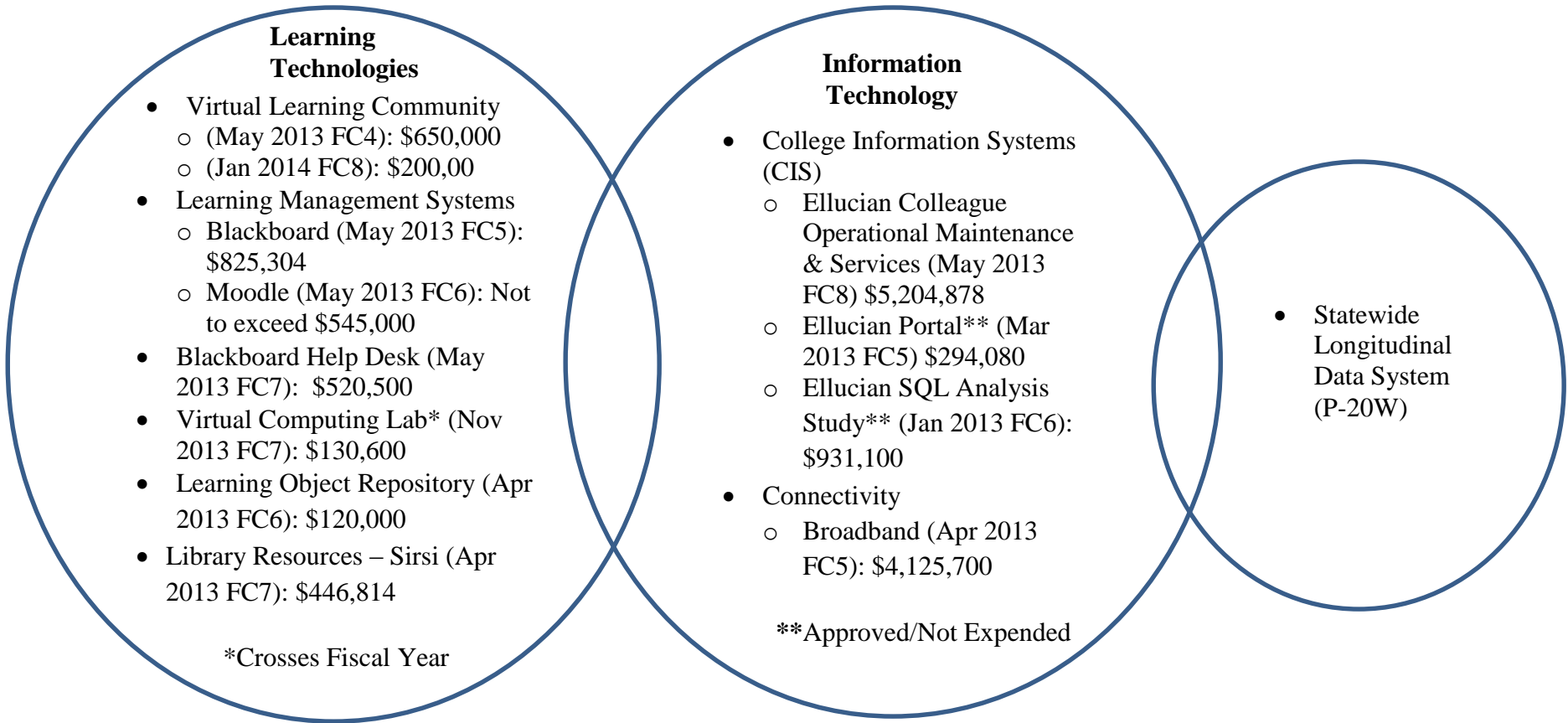
Fund Source & Availability: Funding is contingent on FY 14-15 State General Fund appropriations.

Contact Person(s):

Dr. Saundra Williams,
Senior Vice President and Chief Technology Officer
Technology Solutions and Distance Learning

Colleen Turnage,
Director of Library Services

**STATE BOARD OF COMMUNITY COLLEGES
Overview of 2013-14 Technology Activities**



Total: \$14,033,976

STATE BOARD OF COMMUNITY COLLEGES
Overview of 2014-15 Technology Activities

