

STATE BOARD OF COMMUNITY COLLEGES
Contract for Integrated Library System
FY 2017-18

Request: The State Board is requested to approve up to \$490,802 for a one-year extension to the contract for the Integrated Library System (ILS). This one-year extension will allow the time needed to award a request for proposal (RFP), and provide transition time for North Carolina Community Colleges included in this contract. The ILS is a SaaS (Software-as-a-Service) system used by 51 of our colleges and the System Office.

Background: In 1998, the North Carolina Division of Purchase and Contract mandated that the NCCCS survey the marketplace to determine if a cost-effective library automation option was available at that time. The Contract Team developed comprehensive system specifications that were reviewed by all 58 of the community college libraries. A Request for Proposal (RFP) was issued for the purchase of permanent software licenses and computer hardware. The resulting contract was awarded to Sirsi, Inc., doing business as SirsiDynix, and has continued since December 1999.

On April 19, 2013, the State Board approved a request to continue the integrated library system with an upgrade to a SaaS environment in FY 2013-14. Moving to a SaaS environment reduced hardware costs, since the servers are hosted and maintained by SirsiDynix instead of the System Office; and automatically increased the library title limit from 1 to 1.5 million titles. In addition, in the SaaS environment, upgrades and maintenance are performed at night during non-business hours at SirsiDynix by SirsiDynix personnel, providing a service level of 99.9% up time. Statewide IT Procurement approved the SaaS upgrade on June 26, 2014, and the migration occurred in Fall 2014. The contract was renewed through FY 2016-17.

Rationale for Contract: In July 2017, the North Carolina Community College System (NCCCS) issued a RFP to award a new contract for the ILS. The new contract will be awarded later this fiscal year. The implementation process will require renewal of the current contract to allow for continuous library services during the transition time. NCCCS seeks to award a contract for an ILS on a SaaS platform that will provide the software licensing and maintenance support for a central library system that is currently shared by a consortium of 51 of our colleges and the System Office known as the Community College Libraries in North Carolina (CCLINC). The new contract will be scalable to include all 58 colleges.

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State Department of Information Technology Contracts and Strategic Sourcing.

Contract Amount and Time Period: The proposed contract period is from July 1, 2017 – June 30, 2018, for a total annual cost of \$490,802.

Fund Source & Availability: Funding is available from FY 2017-18 State General Fund Appropriations.

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