

STATE BOARD OF COMMUNITY COLLEGES
Contract for Moodle Hosting Services

Request: The State Board is asked to approve up to \$588,524.04 for a one-year extension to the contract for the Moodle® hosting services contract with Remote-Learner.Net to provide Moodle learning management system (LMS) software and support services for the NCCCS colleges that choose Moodle as their primary LMS.

Background: In March 2010, the North Carolina Community College System Office decided to support two learning management systems for the 58 community colleges: Blackboard®, a licensed LMS, and Moodle, an open source LMS. The NCCCS submitted a Request for Proposal on 1/20/12 for a fully managed and hosted enterprise solution for a service offering the Moodle LMS for our colleges and the contract was awarded to Remote-Learner.Net. Since 2012, the Board has approved funding for the Remote-Learner.Net contract. Funding for this contract provides a 24x7x365 integrated course management solution, hosted hardware, application administration, administrator help desk support, and training to sustain the centralized Moodle implementation with the capacity to support up to three Moodle instances per college. This contract also provides consistency of services and training across the system, while still allowing branding of the online course delivery for the local college. The services are essentially delivered via the Internet as Software as a Service (SaaS) offering the computing power, data storage, and Moodle expertise that the colleges do not have or could not afford without System Office support.

Rationale: Each community college chooses the LMS that best suits the needs of that college and the learning community it serves, and the System Office supports that local choice through funding and support. NCCCS conducted a survey of the colleges to determine which colleges would be interested in the Moodle hosting services and initially 12 colleges expressed interest; however, in the first year, 19 colleges chose to move to the NCCCS Moodle Cloud contract with Remote-Learner.Net. For FY 2013-14, the number of colleges on the Moodle Cloud contract reached a total of 27 colleges. In FY 2014-15, one additional college successfully onboarded to the service. No new colleges are planned for onboarding for FY 2015-16. Therefore, the System Office and these 28 colleges will continue to take part in the Moodle Cloud hosting contract.

Alamance Community College
 Asheville Buncombe Community College
 Bladen Community College
 Brunswick Community College
 Carteret Community College
 College of The Albemarle
 Craven Community College
 Edgecombe Community College
 Guilford Technical Community College
 Haywood Community College
 Isothermal Community College
 James Sprunt Community College
 Mitchell Community College
 Nash Community College

Pamlico Community College
 Pitt Community College
 Randolph Community College
 Roanoke-Chowan Community College
 Rockingham Community College
 Sampson Community College
 South Piedmont Community College
 Southeastern Community College
 Surry Community College
 Tri-County Community College
 Vance-Granville Community College
 Wayne Community College
 Wilkes Community College
 Wilson Community College

Training is provided in this contract for faculty and Moodle administrators, and will be supplemented by training from the Virtual Learning Community as needed.

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State IT Procurement Office.

Contract Amount and Time Period: The total cost for this one-year contract extension, July 1, 2015, through June 30, 2016, is up to \$588,528.04

Fund Source and Availability: Funding is contingent upon FY 15-16 State General Fund appropriations for Learning Management Systems.

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