

**STATE BOARD OF COMMUNITY COLLEGES**  
**Contract Renewal for Moodle Hosting Services**

**Request:** The State Board is asked to approve up to \$588,000 for year three of a three-year contract renewal for the Moodle hosting services contract with Remote-Learner.Net to provide Moodle learning management system (LMS) software and support services for the NCCCS colleges that choose Moodle as their primary LMS.

**Background:** In March 2010, the North Carolina Community College System Office decided to support two learning management systems for the 58 community colleges: Blackboard, a licensed LMS, and Moodle, an open source LMS. The NCCCS submitted a Request for Proposal on January 20, 2012, for a fully managed and hosted enterprise solution for a service offering the Moodle LMS for our colleges and the contract was awarded to Remote-Learner.Net. Since 2012, the Board has approved funding for the Remote-Learner.Net contract. Funding for this contract provides a 24x7x365 integrated course management solution, hosted hardware, application administration, administrator help desk support, and training to sustain the centralized Moodle implementation with the capacity to support up to three Moodle instances per college. This contract also provides consistency of services and training across the system, while still allowing branding of the online course delivery for the local college. The services are essentially delivered via the Internet as Software as a Service (SaaS) offering the computing power, data storage, and Moodle expertise that the colleges do not have or could not afford without System Office support.

**Rationale:** Each community college chooses the LMS that best suits the needs of that college and the learning community it serves, and the System Office supports that local choice through funding and support. NCCCS conducted a survey of the colleges to determine which colleges would be interested in the Moodle hosting services and initially twelve (12) colleges expressed interest, but in the first year nineteen (19) colleges chose to move to the NCCCS Moodle Cloud contract with Remote-Learner.Net. For FY 2013-14, the number of colleges on the Moodle Cloud contract reached a total of twenty-six (26) colleges and the System Office using the service. For year three, an additional two (2) colleges will onboard to the Moodle Cloud for a total of twenty-eight (28) colleges and the System Office on the contract.

Alamance CC  
 Asheville Buncombe CC  
 Bladen CC  
 Brunswick CC  
 Carteret CC  
 College of The Albemarle  
 Craven CC  
 Edgecombe CC  
 Guilford Technical CC  
 Haywood CC  
 Isothermal CC  
 James Sprunt CC

Mitchell CC  
 Nash CC  
 Pamlico CC  
 Pitt CC  
 Randolph CC  
 Roanoke-Chowan CC  
 Rockingham CC  
 Sampson CC  
 South Piedmont CC  
 Southeastern CC  
 Surry CC  
 Tri-County CC

Vance-Granville CC  
Wayne CC  
Wilkes CC

Wilson CC  
NCCC System Office

Colleges have been on-boarded to the Moodle cloud services based on their current contract expirations or their readiness to implement Moodle version 2.5, which requires training of faculty and staff on the functionality on that version, as well as other criteria. Training is provided in this contract renewal for faculty and Moodle administrators, and will be supplemented by training from the Virtual Learning Community as needed.

**Method of Procurement:** In accordance with the procurement practice of the State of North Carolina, approval is being sought by outside purchasing authorities. Approval of the contract by the State Board is contingent upon approval by the State IT Procurement Office.

**Contract Amount and Time Period:** The total cost for year two, July 1, 2014, through June 30, 2015, is \$588,000.

**Fund Source and Availability:** Funding is contingent upon FY 14-15 State General Fund appropriations for Learning Management Systems.

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