

STATE BOARD OF COMMUNITY COLLEGES  
Contract for Integrated Library System  
FY 2018-19

**Request:** The State Board of Community Colleges is requested to approve up to \$529,830.54 for an annual contract for the Integrated Library System (ILS) with SirsiDynix. This contract, plus a six-month option to renew, continues services for North Carolina Community Colleges included in this contract. The ILS is a SaaS (Software-as-a-Service) system used by 51 of our colleges and the System Office.

**Strategic Plan Reference:**

Theme: Student Interest and Access

Goal 1: Increase the percentage of North Carolinians, particularly within underserved populations, pursuing and easily accessing education or training through North Carolina community colleges.

- Objective 1.3: Identify and reduce access barriers for all prospective students, particularly among underserved populations.
  - Strategy 1.3.2 Promote more flexible scheduling and instructional delivery formats to reach non-traditional students.

**Background:** In 1998, the North Carolina Division of Purchase and Contract mandated that the NCCCS survey the marketplace to determine if a cost-effective library automation option was available at that time. The Contract Team developed comprehensive system specifications that were reviewed by all 58 of the community college libraries. A Request for Proposal (RFP) was issued for the purchase of permanent software licenses and computer hardware. The resulting contract was awarded to Sirsi, Inc., doing business as SirsiDynix, and has continued since December 1999.

On April 19, 2013, the State Board approved a request to continue the integrated library system with an upgrade to a SaaS environment in FY 2013-14. Moving to a SaaS environment reduced hardware costs, since the servers are hosted and maintained by SirsiDynix instead of the System Office; and automatically increased the library title limit from 1 to 1.5 million titles. In addition, in the SaaS environment, upgrades and maintenance are performed at night during non-business hours at SirsiDynix by SirsiDynix personnel, providing a service level of 99.9% up time. Statewide IT Procurement approved the SaaS upgrade on June 26, 2014, and the migration occurred in Fall 2014. The contract was renewed through FY 2017-18.

**Rationale for Contract:** In March 2018, the North Carolina Community College System (NCCCS) issued an RFP to award a new contract for the ILS. The new contract is intended to be awarded later this fiscal year.

**Contract Amount and Time Period:** The proposed contract period is from January 1, 2019 – December 31, 2019, for a total cost of \$529,830.54.

**Fund Source & Availability:** Funding is available from FY 2018-19 State General Fund Appropriations through June 30, 2019 and funding is contingent upon FY 2019-20 State General Fund Appropriations.

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