

**STATE BOARD OF COMMUNITY COLLEGES**  
**Analysis of Learning Management System Costs**  
**FY 2022-23**

**Background:** During the May 2022 State Board of Community Colleges meeting, the NC Community College System (NCCCS) staff were instructed to provide a cost analysis regarding system support for a single learning management system (LMS). During the July 2022 State Board of Community Colleges meeting, the *Analysis of Learning Management Costs* report (FC 07) was presented. The report included NCCCS expenditures for the two (2) system funded LMS contracts (Anthology/Blackboard Learn and Learning Technologies Group/Open LMS) including estimated costs to migrate colleges from the Blackboard Learn contract to the Open LMS contract. The Finance Committee requested additional information regarding systemwide LMS total cost of ownership.

**Analysis of Learning Management System Cost:** A comprehensive survey was distributed to Presidents, Chief Information Officers, and Distance Learning Administrators at all 58 community colleges on August 10, 2022. The survey requested local community college information for 2022-23 LMS direct and indirect costs, benefits, digital and personnel resources, college process and procedures, LMS preference, and willingness to migrate to a different LMS. Responses to the survey were due on August 31, 2022. All 58 community colleges responded to the survey. The outcome of the survey will be provided to the State Board of Community Colleges.

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