

STATE BOARD OF COMMUNITY COLLEGES
Contract Amendment with Ellucian for Portal Phase II – Services Only

Request: The State Board is asked to approve an amendment to the contract with Ellucian for services required to support Portal Phase II, which includes the implementation of Portal to the 12 Pilot Colleges, at a cost not to exceed \$294,080. The services will include consulting, implementation, and group training.

Background: As previously brought before the State Board in November, 2010 Attachment FC-6, it was stated additional requests would come forward for services for the various phases of the project. The first phase included the implementation of Portal to the System Office which resulted in an approved design, approved development practices, functional and user acceptance testing plans, documentation, and training. This wealth of knowledge transfer and training allows the System Office staff to better serve the pilot college implementation as well as the remaining college implementations.

Rationale for Contract Amendment: Phase II will implement Ellucian's Portal, a product upgrade for the College Information System (CIS) at the colleges and System Office. Based on Microsoft SharePoint® technology, the Portal consolidates all independent Ellucian Web systems as well as other local web systems across a college campus into one fully integrated communications and collaboration solution, personalized to each user's needs. Ellucian's Portal delivers a unique web-based experience to access learning management systems, registration, email, calendaring, mobile devices, and other college enterprise resources. Portal allows students, faculty, and staff to access data via the integration of solutions and data. Authorized users will save time as they will no longer have to maneuver between multiple systems, databases and screens looking for data. Many of the colleges have requested the enterprise purchase of Ellucian's Portal, with two of the colleges, South Piedmont and Forsyth Technical, currently using the product.

Portal Pilot Colleges

- Group 1: Wake TCC, Surry CC, Lenoir CC, Sandhills CC
- Group 2: Randolph CC, Cleveland CC, Beaufort County CC, Haywood CC
- Group 3: Pitt CC, Rockingham CC, Tri-County CC, Johnston CC

Services will include the following consulting and implementation utilizing remote delivery.

Consulting

- Technical Consulting: Portal, Active Directory, threat management, identity management, working with Review Teams, and consulting workshops
- Project Planning and Coordination

Implementation

- Installation of Portal/SharePoint for each of the pilot colleges' test and production environment, the System Office training, and sandbox/development environments at the System Office to support the colleges

Group Training

Includes the following courses for up to 16 participants:

- Portal Administration: Maintenance Training
- Portal Administration: Structures Training
- Portal Administration: Course Catalog Training
- Portal Colleague Integration Training

At a later time, the third phase of the Portal project may require additional Ellucian services with the rollout of Portal to the remaining colleges.

Method of Procurement: In accordance with the procurement practice of the State of North Carolina, approval of the contract amendment by the State Board is contingent upon approval by the State IT Procurement Office, which is the outside purchasing authority.

Contract Amount and Time Period: This amendment will encompass the period from May 1, 2013, through June 30, 2013, for a cost not to exceed \$294,080. System Office will request a no cost extension to account for the remaining timeline of thirteen months. Phase I services were completed at a cost of \$243,150. Total cost to date for Ellucian portal services will be \$537,230.

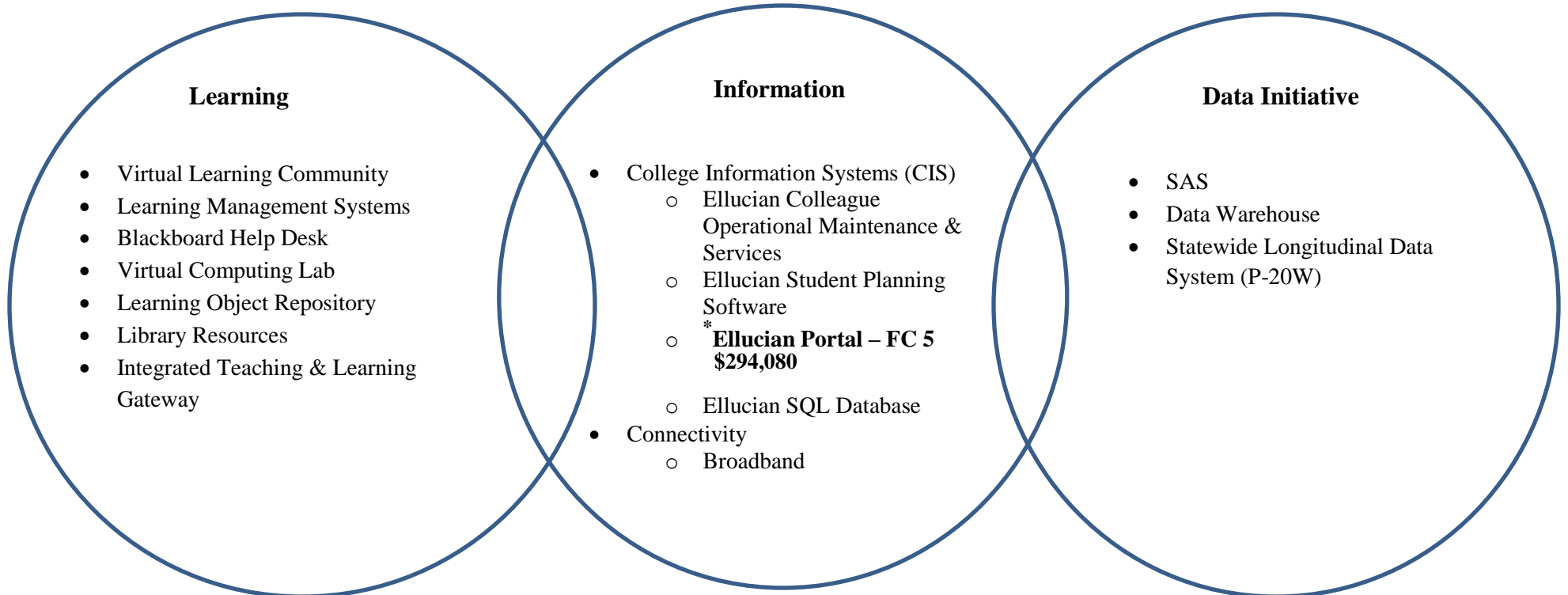
Fund Availability: Funding is available from FY2012-13 State General Fund appropriations.

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Technology Supporting SuccessNC



* **New Item**