



North Carolina
Community College System

Enterprise Resource Planning Program Update

Strategic Planning Committee
State Board of Community Colleges

Thursday, February 15, 2018



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Agenda

- Where we've been
- What we've accomplished
- Where we're going
- What we need to keep going forward



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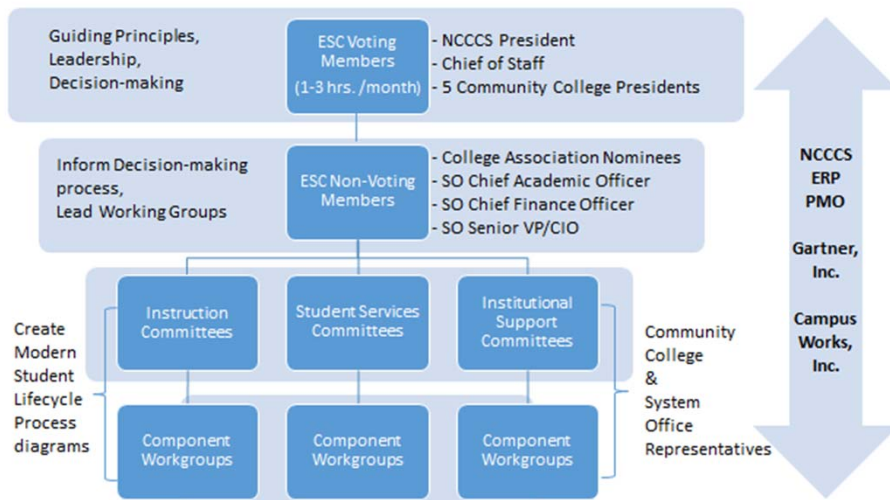
High Level Summary of Findings

- Need for consistent systems, functionality, and processes
- Need uniformity and standardization of data
- Gaps in the core functionality have led to numerous external solutions, creating inefficiencies, data integrity issues, and lots of manual processes
- Data standards, data integrity and data validation are concerns
- Need an intuitive system, intuitive reporting system and real-time effective dating
- Need a clean and modern interface, with a system that includes all functions and shared components with all colleges



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Governance – Executive Steering Committee Process





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60

Events

- Online Surveys
- Experiences Workshops
- Listening & Knowledge Sessions
- Process Reimagine & Redesign

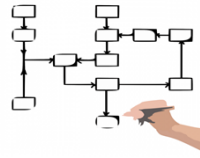
15,087

Participants

- Students
 - Faculty
 - Staff
- From all 58
Community Colleges
and System Office

204

Future State
Process Diagrams



936

Business Requirements

- Student Services
- Instruction
- Institutional Support

Produced New Modern Baseline for the NCCCS



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NCCCS Stakeholder Commitment

991

Hours

Student
Participation

\$1,662,211

Employee Cost

Community College
Faculty/Staff/
System Office Time

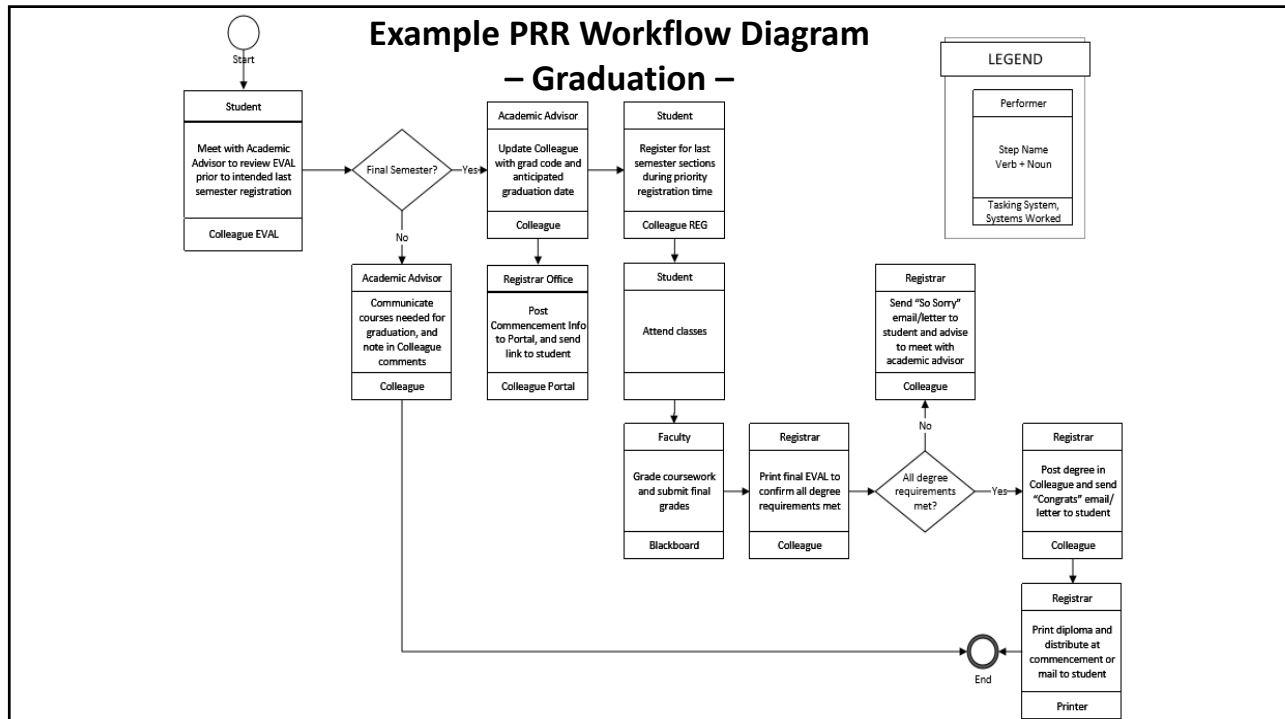
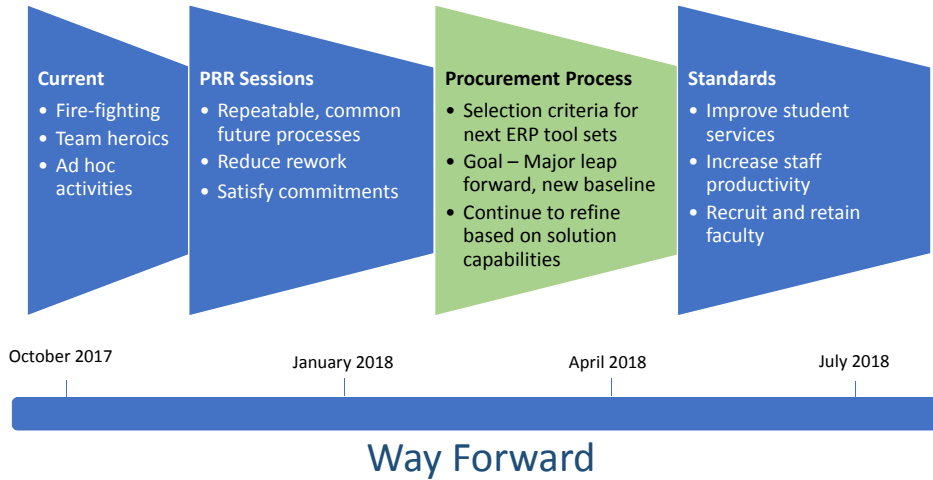
\$847,625

Contract Cost

CampusWorks,
Inc. and
Gartner, Inc.



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Way Forward

- Need new Enterprise Information and Technology System to establish and ensure consistency, functionality, and common processes where it makes sense
 - Resolve gaps and limitations in the core functionality
 - Multitude of 3rd party solutions have led to institutionalized inefficiencies, data integrity, and manual processes
 - Funding for new while covering the transition
- Stabilize what we have and prepare for moving to the next system
 - Standardize and clean our data
 - Insufficient funding to modernize current solution