

Focus Areas for 2020-21

1) Leaders in Flexible Learning

- a. Expand broadband access to 20 rural colleges
- b. Expand content available online for workforce continuing education, beginning with the NC Workforce Credentials
- c. Implement recommendations from the study with Guild Education



Cross-Theme

2) Workforce Pipeline for Emergency Response, Pandemic-Proof, and High-demand Industries

- a. Implement the NC Workforce Credentials
- b. Provide financial assistance to students seeking pandemic-proof, short-term credentials (GEER)
- c. Expand small business counseling and other support to small businesses. Explore providing counseling online
- d. Implement teacher prep and lateral entry/residency pathways
- e. Enhanced training for law enforcement officers
- f. Implement Destiny One solution



Economic &
Workforce Impact

3) Boosting Higher Education Enrollment and Success

- a. Maintain funding for realized enrollment growth
- b. Shift the marketing campaign to acknowledge changed situation (“Stay Close/Go Far”) and expand communications capacity both within the System Office and at the System’s smaller colleges with a social media-focused position
- c. Establish a System Initiative on Diversity, Equity, and Inclusion with broad representation from colleges



Student Interest &
Access

4) Strong Systems of Student Support to Promote Equity

- a. Expand advising and tutoring opportunities for students, including additional availability and additional ways to access support (*ex. Online*)
- b. Continue work to close the opportunity gap, such as the equity report and helping college presidents identify and address college-specific gaps
- c. Launch Student Basic Needs Initiative
- d. Provide for increased mental health and safety, including providing a Student Assistance Program for all adult students and their households
- e. Implement increased opportunities for students with disabilities as guided by the study of services for individuals with developmental disabilities



Clear & Supported
Pathways

5) Safe and Strong Operation of Campuses

- a. Continue the work of the President’s COVID-19 Response Committee as the pandemic continues throughout the year
- b. Build a “Rapid Response Team” to assist college leadership in times of transition or other difficult circumstances
- c. Establish a baseline security education and training standard across the system and provide systemwide cybersecurity training
- d. Transition an additional 20 colleges to the cloud by the end of the year



System
Effectiveness